



NOTTINGHAM CITY COUNCIL

AREA COMMITTEE EAST (A.C.E) DALES, ST ANN'S & MAPPERLEY

Date: Tuesday, 13 February 2018

Time: 6.00 pm

Place: Ground Floor Committee Room - Loxley House, Station Street, Nottingham, NG2 3NG

Councillors are requested to attend the above meeting to transact the following business

Corporate Director for Strategy and Resources

Governance Officer: Kate Morris, Governance Officer **Direct Dial:** 0115 8764353

- | | | |
|----------|--|------------------|
| 1 | APOLOGIES FOR ABSENCE | |
| 2 | DECLARATIONS OF INTERESTS | |
| 3 | MINUTES
To confirm the minutes of the meeting held on 14 November 2017 | 3 - 12 |
| 4 | ISSUES AND GOOD NEWS STORIES
Verbal update from Community Representatives | Verbal
Report |
| 5 | AREA POLICING UPDATE
Inspector Donna Lawton, Nottinghamshire Police | Verbal
Report |
| 6 | WARD ANTISOCIAL BEHAVIOUR AND DESIGNING OUT CRIME
Update from the Portfolio Holder for Community and Customer Services | Verbal
Report |
| 7 | AREA BASED GRANT UPDATE
Presentation by Cherry Underwood – Chief Executive Renewal Trust | To Follow |
| 8 | NOTTINGHAM TOGETHER PRESENTATION
Presentation by Shamila Majid, Community Engagement Officer | 13 - 20 |
| 9 | NOTTINGHAM CITY HOMES UPDATE
Report of the Chief Executive, Nottingham City Homes | 21 - 68 |

10	PARKS AND OPEN SPACES AREA INVESTMENT PLANS Report of the Director, Neighbourhood Services and the Corporate Director, Commercial & Operations	69 - 76
11	NOTTINGHAM OPEN SPACES FORUM (NOSF) Report of the Director, Neighbourhood Services and the Corporate Director, Commercial & Operations	77 - 86
12	AREA CAPITAL FUND - 2017/18 PROGRAMME Report of the Corporate Director Commercial & Operations	87 - 96
13	WARD REPORTS Report of Director of Community Protection	97 - 124
14	WARD COUNCILLOR BUDGET Report of the Director of Community Protection	125 - 132

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES

CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT WWW.NOTTINGHAMCITY.GOV.UK. INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

**NOTTINGHAM CITY COUNCIL
AREA COMMITTEE EAST (A.C.E) DALES, ST ANN'S & MAPPERLEY**

MINUTES of the meeting held in the Ground Floor Committee Room - Loxley House, Station St, Nottingham on 14 November 2017 from 6.02 pm - 7.37 pm

Membership

Present

Councillor Gul Nawaz Khan (Chair)
Councillor Neghat Khan (Vice Chair)
Councillor Leslie Ayoola
Councillor Jon Collins (items 28 to 35e)
Councillor Rosemary Healy
Councillor Dave Liversidge
Councillor David Mellen

Absent

Councillor Sue Johnson
Councillor Chris Tansley

Community Representatives (✓ indicates present at the meeting)

Ethel Anderson	- Chase Community Lunch Club
✓ Brian Blackburn	- ACNA Centre
Andrew Campbell	- African Caribbean and Asian Forum
Dee Dire	- St Ann's Allotments
✓ Greg Feltham	- Sneinton Tenants and Residents Association (STARA)
Peter Goode	- St Andrew's Church
✓ Peter Henson	- Mapperley Road Neighbourhood Watch
Alan Hose	- Muslim Community Organisation Nottingham
✓ Jonathan Kavanagh	- Friends of Colwick Woods
Deborah Main	- STANNRA
✓ Noel Martin	- Prettier Whittier
Caroline Pickering-Smith	- Friends of Coppice Park
Debbie Webster	- St Ann's Debt Advice
✓ Peter Wright	- Sneinton Tenants Outreach Programme (STOP)

Colleagues, partners and others in attendance:

Karla Banfield	- Market Strategy & Development Manager
Emma Bates	- Financial Inclusion Support
Delroy Brown	- ACNA
Fi Cusick	- Neighbourhood Development Officer
Greg Foister	- Neighbourhood Development Officer
Michelle Graley	- Neighbourhood Development Officer
Sergeant Rich Hunter	- Nottinghamshire Police
Shamila Majid	- Community Engagement Officer
Sajid Mohammed	- Himmah
Jonathan Morley	- The Renewal Trust
Toni Smithurst	- Tenancy and Estates Manager of Bulwell Housing Office
Zena West	- Governance Officer

28 APPOINTMENT OF NEW CHAIR

Councillor Gul Khan was appointed as Chair for the remainder of the 2017/18 municipal year.

29 APPOINTMENT OF VICE CHAIR

Councillor Neghat Khan was appointed as Vice Chair for the remainder of the 2017/18 municipal year.

30 APOLOGIES FOR ABSENCE

Councillor Sue Johnson

Ethel Anderson
Mark Sunderland

31 DECLARATIONS OF INTERESTS

None.

32 MINUTES

The minutes were agreed as a correct record and signed by the Chair.

33 AREA COMMITTEE COMMUNITY REPRESENTATIVES

Fi Cusick, Neighbourhood Development Officer, updated the Committee on the progress of re-appointing Community Representatives. All Community Representatives from the 2016/17 municipal year have been written to advising that they will be re-appointed, the Neighbourhood Development Officers are awaiting responses.

RESOLVED to note the information.

34 ISSUES AND GOOD NEWS STORIES

Community Representatives gave brief updates on issues, good news, and the activities of their organisations:

- (a) Noel Martin from Prettier Whittier let the Committee know that they had won a £50 gift voucher for Nottingham nursery as a result of the Nottingham in Bloom competition, which will help in the New Year to buy more plants and soil. Prettier Whittier is also working with local volunteers on planters and some litter picking in the area;
- (b) Pete Wright from the Sneinton Tenants Outreach Programme tenants and residents association let the Committee know that the organisation has won 3 gardening awards, and wished to extend his thanks to the St Ann's Councillors

and Michelle Graley (Neighbourhood Development Officer) for all of their help and support;

- (c) Jonathan Kavanagh from the Friends of Colwick Wood updated the Committee on improvement works. With funding and support from both the City Council and the Tesco plastic bag fund, the path on the nature reserve now has disabled access and is fully accessible. Work is ongoing to install several benches along the route. An event is being held on Sunday 2 December where people can make a full sized festive wreath for £5, this has been made possible using a grant from the Renewal Trust;
- (d) it was noted that it is unfortunate there was no Police presence at the meeting, given the issues on Sneinton Dale recently.

RESOLVED to thank the Community Representatives for their updates and input.

35 POLICING AREA UPDATE

The Police representative had not arrived at the start of this agenda item, Councillor Jon Collins spoke of his concerns around policing issues in the city, highlighting the following points:

- (a) there are increasing concerns with how policing is being run across the city, and it may be useful to invite someone more senior from the Police to a future meeting of the Area Committee to get an understanding of why the Police think that crime is increasing again;
- (b) increasingly, the priorities of the Police, such as cybercrime and historic sex abuse, though important issues, do not align with the everyday crime priorities of Nottingham citizens such as burglaries and drug use;
- (c) since the Police have moved away from having a city division, it seems like the priorities are no longer tailored to the needs of a city. Crime has gone up in terms of number of offences, from approximately 25,000 to around 33,000 since the city division was lost. There is a sense that we may be going back to the way they used to police and the impact that had in the early 2000s, where there were around 75,000 crimes per year in the city;
- (d) there is a particular concern around reports of people not getting a response from 999, when a crime in progress is not considered high priority enough. 101 does not seem adequate at times.

The Committee noted the lack of an agenda item on Community Protection, which would cover some more low level offences that citizens may be concerned with, and Councillor Collins expanded on the issues facing crime prevention in the city:

- (e) the Community Protection Officers are increasingly being pulled into the city centre to deal with the low level issues and crimes that the police don't deal with anymore. That's requiring more presence there in the evening from Community Protection Officers, which unfortunately means a reduced

availability to attend evening meetings. This is a shame because the Area Committees not only allowed Community Protection to feedback on progress to citizens, but also allowed citizens to feedback on issues to Community Protection.

Richard Hunter, Neighbourhood Policing Sergeant deputising for Inspector Donna Lawson, then arrived at the meeting and provided his update to the Committee:

- (f) the recent disorder in Sneinton was spread over 2 nights. The first night involved a large fight. So far 2 arrests have been made and enquiries are ongoing. On the second night there was some damage to top market by males in balaclavas with baseball bats. Despite ongoing investigation, no motive has become apparent. There have been extensive reassurance patrols since the incidents, and no reported issues have arisen since then. It is believed that the incident has been contained;
- (g) an annual violence reduction operation will be taking place soon, if anyone would like to attend as an observer, they should contact Richard Hunter and he can facilitate this. There may also be a documentary team in attendance;
- (h) basic crime prevention advice has been distributed, 2 recent burglaries have taken place where doors or windows were unsecured. Reminders to secure all entrance points have been distributed by Facebook and Twitter.

RESOLVED:

- (1) to thank Sergeant Richard Hunter for his update and note the contents;**
- (2) to invite a senior colleague from Nottinghamshire Police to attend the next meeting of Area Committee East.**

36 FINANCIAL RESILIENCE PRESENTATION

Emma Bates, Financial Inclusion Support Officer, gave a presentation on Financial Resilience, as attached to the agenda.

Following questions and comments from the Committee, additional information was provided:

- (a) there is a need for people to know what help there is available generally regarding money issues. A lot of people don't know about the services available to them. Work is ongoing surrounding illegal credit and raising awareness of Nottingham Credit Union (<http://www.nottinghamcu.co.uk/>);
- (b) sessions are being held in primary schools around financial education, with parent sessions planned as well. There is a lot of evidence that knowledge of the importance of saving and good financial education needs to start at primary school level;
- (c) the financial climate over the last few years has meant that there are very few resources to continue this work. The need everywhere is getting worse, but in

Nottingham it is particularly severe. Something needs to continue around progressing these issues, and it is worth investigating whether banks would be able to fund some of the work;

- (d) an emerging theme is that citizens are not aware of these services, and language barriers can exacerbate this. The city wide steering group is meeting again in December.
- (e) Experian is asking its employees to provide financial literacy classes as part of their social responsibility. Civic Exchange is a think tank based in Nottingham looking at this, modelling what the future of financial resilience will look like, and how any issues such as increases in rent, mortgage, utilities, food etc. will affect citizens. It has been interesting to model the variables and analyse how many people will be pushed over from any one issue.

RESOLVED TO THANK Emma Bates for her presentation and note the contents.

37 LION INTEGRATED HEALTH AND SOCIAL CARE DIRECTORY

Karla Banfield, Market Strategy and Development Manager, gave a presentation on the LiON Integrated Health and Social Care Directory, highlighting the following points:

- (a) the directory has been live since May 2017. It contains all information, advice, events and guidance in one place, to enable people to have control and practice self-care. It is an amalgamation of 5 online directories, and is accessible 24 hours per day. Over 2,000 services have now registered;
- (b) there is still a way to go and still a lot that is unknown about what information should be on LiON. Capacity is an issue so there's a phone number or email address to help. The team would like any feedback on the directory, and also for people to spread the word about LiON;
- (c) videos are being developed to reflect the changing way that people use the internet. If anyone requires any further information or would like to add information, the team can be contacted by email: lion@nottinghamcity.gov.uk.

There were a number of questions and comments from the Committee, and further information was provided:

- (d) information from the website can be printed off for those without internet access, or the information can be accessed from libraries. If citizens cannot access the information themselves, then colleagues within City Council departments can use LiON to assist them;
- (e) LiON will be connected to local facebook pages shortly, work is ongoing with Communications and Marketing;
- (f) the directory contains information on both enablement and prevention services, and can also link to external information pages, for example if you

click for more information on apprenticeships it will link externally to the Nottingham Futures website, rather than duplicating information;

- (g) there are currently 3 people in the team. To add information to the directory, individuals or organisations can register online, add the information, and it will be vetted by the team. Alternatively the team can be emailed for help;
- (h) citizens will be able to search for local or city wide services;
- (i) LiON will be advertised for the next 3 years in issues of the Arrow, and promoted by Nottingham City Council colleagues across all public facing teams. Any other free advertising avenue would also be considered;
- (j) the primary avenue for contacting the team is by email, as the directory is a digital solution. The phone number will be available in libraries as well, and in the Arrow, but the main focus will be to promote it from a digital perspective;
- (k) LiON is on course to achieve unique hits of around 10,000 per annum, and it is anticipated that this will grow to around 20,000.

RESOLVED to:

- (1) thank Karla Banfield for the presentation and note its contents;**
- (2) add events and information to LiON as appropriate, and spread the word about the service: www.asklion.co.uk**

38 NOTTINGHAM CITY HOMES UPDATE

Toni Smithurst, Nottingham City Homes, presented an update to the Committee. An updated appendix was circulated at the meeting, and is attached with the first circulation of the minutes.

There was a discussion from the Committee and citizens regarding re-cladding of some Nottingham City Homes flats and the associated costs to owner occupiers within the blocks:

- (a) a problem has arisen due to the amount of money owner occupiers are being asked to pay for the work to be done. The problem hasn't been solved yet but Nottingham City Council and Nottingham City Homes are looking at how best to resolve it, both for this particular issue and for any works going forward in other locations. A meeting will be held with those owners affected, but there has been a scheduling issue trying to get maximum availability. The project is around insulation and efficient heating of properties, and also covers other efficiency measures such as electric buses, electric lorries, and localised efficient delivery hubs;
- (b) the works are particularly proving to be an issue for pensioners or those on low incomes, who cannot afford it. At Byron Court, owner occupiers have been advised that the costs may be close to £23,000. Many owner occupiers who are now retired or on low incomes cannot borrow that amount of money;

- (c) citizens noted that the scheme itself seems very good, but that the financial options being offered to owner occupiers are not suitable. The main options offered are returning the property to Nottingham City Homes as a vacant possession, or a loan at 4% above the base rate. These options may affect people's retirement planning and their inheritance. Whilst Nottingham City Homes has stated they will not evict any owner occupiers for refusal to pay, they have stated that there could ultimately be court sanctions, and that they will hold quarterly budget meetings to discuss finances and ability to pay;
- (d) a citizen stated that a case in Oxford recently concluded that such charges for improvements, rather than repairs or maintenance, are unlawful;
- (e) the issue has not arisen during searches for tenants interested in purchasing their property;
- (f) citizens felt that the consultation on the scheme has not been adequate, and some residents still are not aware what the project actually is;
- (g) Toni Smithurst advised that whilst she does not work in the section responsible for these issues, she can feed the concerns back to the appropriate team.
- (h) there has been some positive feedback from those tenants who have already had these works completed, homes are now good quality, warm and well insulated. It is an excellent scheme for local residents aside from the charging issue.

RESOLVED to:

- (1) note the performance information in appendices 1 and 2 of the report;**

- (2) note the allocation of funds for 2017/18:**

Ward	Budget	Approved	Committed	Remaining Budget
Dales	£111,649.46	£0	£0	£111,649.46
Mapperley	£56,822.32	£4,939.00	£4,939.00	£56,822.32
St Ann's	£130,876.44	£37,753.85	£37,753.85	£94,728.84

- (3) approve the Area Capital Programme funding request at 6 Dooland Drive, for the removal of a wall and the installation of new gate as a reasonable adjustment for a disabled tenant at a cost of £2,734.60.**

39 AREA 6 AREA CAPITAL FUND - 2017/18 PROGRAMME

Fi Cusick, Neighbourhood Development Officer, presented a report on the Area Capital Fund 2017/18 programme, asking Councillors to approve the new schemes as detailed in the non-shaded rows of the appendix, and to note a de-commitment and the remaining available budget.

RESOLVED to:

- (1) approve the new schemes prioritised by Ward Councillors since the last Area Committee meeting:**

Ward	Scheme type	Scheme details	Estimate
Dales	LTP	Oakdale Rd - Traffic calming measures	£34,500.00
Dales	Public Realm	Oakdale Rd - Traffic calming measures	£13,500.00
Mapperley	LTP	Morley Av – assessment of parking	£2,445.00
Mapperley	LTP	Ransom Rd – assessment of speeding	£2,351.00

(2) note a de-committed scheme, as funding is now no longer require for a contribution to the re-design and refurbishment of Astley Park (£2,000.00);

(3) note the remaining available balance for each ward for 2017/18:

Dales	£24,616.00
Mapperley	£27,769.00
St Anns	£47,070.00

40 AREA 6 WARD PERFORMANCE REPORTS Q3

Greg Foister, Michelle Graley, and Fi Cusick, Neighbourhood Development Officers, presented updates from their wards as per the report, which focuses on current priorities and issues affecting each ward, and details forthcoming activities within the wards.

RESOLVED to note the information within the report and thank Greg Foister, Michelle Graley and Fi Cusick for the update.

41 AREA 6 WARD COUNCILLOR BUDGET

Michelle Graley, Neighbourhood Development Officer, presented an update on the Councillor Ward Budget, and spend to be noted within each ward.

RESOLVED to note the actions agreed by the Director of Neighbourhood Services in respect of projects and schemes within the Area:

Ward	Scheme	Cost
Dales	Sneinton Festival 2017	£1190.00
	Lichfield in Bloom	£200.00
	St Anns and Sneinton Football Team	£250.00
	Sneinton Tenants and Residents Association	£250.00
	Sneinton Town FC Trophies	£250.00
	Sneinton Play Centre	£300.00
	Let's Shine and Give a Smile	£100.00
	Kick Into Success	£300.00
	Summer activities for older people	£300.00
	UPKO 2017	£250.00
	Nottingham Music Hub	£250.00
	Dales Ward Support Costs	£100.00
	Dales Christmas 2017 Event	£750.00
Mapperley	Party on the Park 2017	£1,000.00
	Brickyard Summer Blast 2017	£250.00
	Nottingham Music Hub	£150.00

Area Committee East (A.C.E) Dales, St Ann's & Mapperley - 14.11.17

	Volunteers Event 2014	£530.00
	King Edwards Pk Employment Fair & Fun Day	£200.00
St Anns	Room Hire Cost	£300.00
	National Playday Family Fun Event	£900.00
	St Anns Adventure Ntnl Playday Early Help Team	£900.00

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Nottingham Together Community Engagement Officers

Asad Fazil
Jassmin Alltoft
Shamila Majid
Claire McCurdy

Overview

- 99 organisations across the city
- 52 individuals
- 23 events with 4590 individuals



Community Band

- In partnership with Nottingham City Homes
- Not just about making music!
- Band first met December 2017
- Growing and developing



Developing a group



Let's Shine and Give a Smile

- Running on small pots of funding since 2015/16
- NT funded Xmas event- over 50 people attending.
- Community development plan for next 2 years- including business outcomes, objectives and growing need of community demographics, approached partner agencies to work together
- Supported BIG Lottery application- awaiting outcome of bid!

Youth work



- Partnership work – Community Cohesion, Community Engagement, Youth and Play
- 40+ Romanian /Roma Gypsy children.
- Built and developed relationships – group now organising own activities.
- Long term goals for community.

Volunteering

- Volunteering strategy for Nottingham
- Volunteering “passport”
- Raising profile of volunteering



Future plans

- Community events and cultural festivals
- Training for CPOs
- Community champions
- Support for the sector – drop ins, training, steering groups, resources
- Steering groups
- Awards schemes

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AREA 6 COMMITTEE
13.2.2018

Title of paper:	Nottingham City Homes Update and Approvals		
Director(s)/ Corporate Director(s):	Nick Murphy, Chief Executive of Nottingham City Homes	Wards affected:	Dales, Mapperley and St Ann's
Report author(s) and contact details:	Luke Walters, Area Housing Manager, St Ann's Housing Office.		
Other colleagues who have provided input:	N/A		
Date of consultation with Portfolio Holder(s) (if relevant)	N/A		
Relevant Council Plan Strategic Priority:			
Cutting unemployment by a quarter		<input type="checkbox"/>	
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>	
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>	
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>	
Help keep your energy bills down		<input type="checkbox"/>	
Good access to public transport		<input type="checkbox"/>	
Nottingham has a good mix of housing		<input type="checkbox"/>	
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>	
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>	
Support early intervention activities		<input type="checkbox"/>	
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>	
Summary of issues (including benefits to customers/service users):			
The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes.			
The reports provide summary updates on the following key themes:			
<ul style="list-style-type: none"> • Capital Programme and major work; • Area regeneration and environmental issues; • key messages from the Tenant and Leasehold Congress; • Area performance; • Good news stories and positive publicity. 			
Recommendation(s):			
1	To note and comment on the update and performance information in Appendices 1 and 2.		
2	To note the allocation of funds for 2017/18, detailed in Appendix 3.		
3	To approve the Area Capital Programme funding request set out in Appendix 3.		

1. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- 2.4 Appendix 3 outlines the remaining capital budget for this area for noting and provides detail of the schemes that require approval by the Committee.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

None

6 EQUALITY IMPACT ASSESSMENT (only include if required by NCH)

- 6.1 Has the equality impact been assessed?

No

7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

None

8. **PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None

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NCH update report

Time: 6:00pm

Date: Wednesday 13 February 2018

Presented by: Luke Walters

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Newark Crescent Final snagging works are taking place including cleaning of guttering and adding sleeves to the ventilation fans. Leaseholder payment letters to be agreed and sent. In the new financial year residents will be consulted on decent neighbourhoods understanding what improvement they would like to see in the area.</p> <p>High rise At the start of the new financial year a programme to clean bin chutes will be collated this will include replacing hoppers and smoke flaps. Dates are to be agreed.</p> <p>Engagement events for high rise residents are being arranged (dates to be agreed). Work will then commence to install a new intercom, personal address system and sprinklers to high rise across the City via a planned programme of works. Details about the communication system are attached.</p>	Information

	<p>Damp and mould Compared to last year the number of damp and mould surveys has reduced. The Reduce Mouldy campaign with leaflet and DVD is proving to have an affect with residents taking note of the advice provided. (www.reducemouldy.co.uk)</p> <p>Maintaining decency Kitchens and bathrooms continue to be changed across the City through a planned programme of work.</p> <p>Wooden double glazed windows are being upgraded to UPVC across the City as are the old style doors through planned programmes of work.</p> <p>Planned programmes of work are created via the on-going stock condition and EPC surveys taking place around the City.</p> <p>Low rise - Morley, Haywood, Byron, Keswick (The Courts) Planning is being submitted week commencing 15 January. Constructor partner, Sustainable Building Services plan to be onsite by end February with pre-work induction meetings being held with all residents.</p> <p>William Moss properties Work is progressing; residents are regularly updated via text messages and fortnightly coffee afternoons. Some of the properties have required a full rewire. Media coverage from December can be found here.</p> <p>Victoria Centre roof garden Work will start on 5 February taking 18 weeks to complete.</p>	
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2	Area Regeneration and Environmental Issues	<p>NCH Decent Neighbourhoods Team are currently scoping up works to the ward to agree some priorities for the NCH Environmental Budget. These will then be costed up and taken to Area Committee for approval and programmed in for delivery.</p> <p><u>Mapperley</u> Works to Dooland Drive have now been delivered to assist a disabled resident to have some off street parking. We will be looking at further improvements in this area in conjunction with the NCH housing and the NCC NDO.</p> <p><u>St Ann's</u> We are exploring the options for new parking within the Sargent Gardens area and this is currently with NCC Highways for feasibility and costing.</p> <p>Victoria Centre Roof Garden – NCC are going to start the construction of this project on 5th February. The works plan to last 18 weeks. NCH and NCC have held a meeting with residents to ensure they are aware of the construction phase and have contact numbers for staff throughout the project. We will hold a planting day/days with interested residents to help with the community engagement element of this project.</p> <p>The Decent Neighbourhoods Manager will be working with colleagues from Neighbourhood Management and NCH housing to determine further schemes for the ward to improve the neighbourhoods.</p> <p><u>Lindum Grove</u> The Building a Better Nottingham Steering Group approved this site for the development of 4, new council homes social housing development in July 2017. Architects drawings are now underway and consultation with councillors will commence in the near year.</p>	Information
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	<p>Morley School 39 new homes in total on this site. The first six bungalows are completed and tenanted. The completion for all the remaining homes of this development was December 2017.</p> <p>Wells Road Community Centre Feasibility studies are underway to ascertain the possibility of demolishing the existing community centre and replacing it with a new one.</p>	
3	<p>My Neighbours, My Neighbourhood – GET INVOLVED!</p> <p>Passionate about where you live? Want to make a difference? Want to give something back? Can you help us improve the housing services you and your neighbours receive?</p> <p>Become a Street and Block Champion</p> <p>We already have over 70 champions helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p> <p>Find out more by vising the website</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/</p> <hr/> <p>Tenant and Leaseholder Awards 2018</p> <p>Nominations for our fantastic Tenant and Leaseholder awards closed on 12th January and we received well over 100 nominations.</p>	Information

Key messages from the Tenant and Leasehold Congress

		In March we will be having an Awards Ceremony at the Council House, Old Market Square to shine the light on the many unsung heroes who make our estates and neighbourhoods great places to live. The event will celebrate the tremendous work residents and community groups do across the city	
4	Tenant and Residents Associations updates	<p>St Ann's North Tenants and Residents Association (STANNRA)</p> <p>Monthly public meetings held second Monday every month 6.30pm at the Wells Road Community Centre.</p> <p>Sneinton Tenants Outreach Programme STOP TRA</p> <p>Bi monthly public meetings held at King Edwards Park Pavilion.</p> <p>The Sport England 'Doorstep Clubs' project is successful with good partnership work with Police, NCH, NCC.</p>	Information
5	Area Performance Figures	See Appendix 2	Information
6	Good news stories & positive publicity	<p>Tenant Academy</p> <p>The Tenant Academy prospectus for the period from September 2017 to February 2018 is still available online at: http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p> <p>Upcoming courses include:</p> <ul style="list-style-type: none"> • Hate crime training, The role of the bystander – 29th January • Construction taster session – mixed session for men and women – 30th January • Sound as a Pound – 14th February 	Information

	<ul style="list-style-type: none">• Practical DIY Skills – 16th February• Construction taster session – mixed session for men and women from LGBT community – 27th February <p><u>The new 2018 prospectus will be available from March.</u></p> <p><u>For more information contact the Tenant and Leaseholder Involvement team on 0115 746 9100 or email involved@nottinghamcityhomes.org.uk</u></p>	
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Nottingham City Homes has set up a subsidiary 'Registered Provider' (NCH RP) as part of the Nottingham City Homes Group.

Background

A 'Registered Provider' (RP) is a term often used for housing associations and is a short hand term for an organisation that is a Registered Provider of social housing, registered with the social housing regulator, a function carried out by Homes England, which was until January 2018 called the Homes and Communities Agency (HCA). Homes England provides the necessary regulatory functions for housing associations, and is also the main body through which certain government finance streams for housing is distributed.

Once an organisation has been accepted as 'registered', the RP must comply with the regulator's standards and meet other obligations such as submitting data returns and providing other information when requested. The provider is also required to register with the Housing Ombudsman.

Local authority housing (such as the stock of council homes owned by the City Council and managed on the City's behalf by Nottingham City Homes (NCH)), is considered to be automatically registered as social housing, so it was never necessary for NCH to go through the process of registering in relation to that work, since the council remains the landlord. However, for NCH to own and develop social housing that is owned by the NCH Group, who are then the landlord, this registration is both necessary and an important achievement.

Opportunities

The main opportunity of RP status is that NCH RP can develop and own social housing in its own right, and access government funding directed through Homes England to housing associations, for which registration is a requirement before bids can be submitted for such funding streams.

Those funding streams can then be used to develop additional new social and affordable housing that would be owned by NCH RP. If these funding streams are not available to local councils, it means that Nottingham City Council cannot bid for them to use to build additional homes that would be managed by NCH.

Background Information:

For more information about the process of registration, this publication is of relevance: "Guidance for new entrants on applying for registration as a provider of social housing"







https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/599282/Guidance_-_Registration_for_new_entrants.pdf



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Area report - St Ann's, Dales & Mapperley







Generated on: 13 January 2018

AC6-1 Anti-social behaviour

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
% of ASB cases resolved by first intervention – St Ann's <i>Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.</i>	85%	80.3%			88.27%	84.28%	Performance is currently within target and being managed accurately.
% of ASB cases resolved – St Ann's <i>Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.</i>	99%	98.48%			96.94%	98.74%	Performance is currently within target. Housing Patch Managers are managing cases of anti social behaviour effectively and in line with policy and procedure.
Number of new ASB cases – St Ann's <i>Note: Data for this PI is only available by Housing Office.</i>		202			215	156	





<p>Tenant satisfaction with the ASB service</p> <p><i>Note: . Overall tenant satisfaction with the ASB service - The average score (Percentage) for each survey question. Data for this indicator is not available by ward..</i></p>	85.00%	89.22%			86.53%	73.45%	<p><i>Customer satisfaction with the ASB service has continued to improve in Q3 2017/18. Current performance for Q3 2017/18 is 91.11%. Year to date performance is 89.22%</i></p> <p><i>We are continuing to contact customers by telephone and this has continued to give better quality information about the service provided. 45 Surveys were completed during Q3. The number of surveys completed during in Q2 is lower than Q1 due to capacity to complete the survey, this has been addressed and it is expected that the response rate for Q3 will return to higher levels.</i></p> <p><i>We will continue to have a focus on the frequency of victim contact and quality of information and updates provided to victims, including regular case reviews conducted by Area Housing Managers, we will also place a greater focus on managing expectations in relation to case outcomes, since this is an area where performance dipped in July.</i></p> <p><i>The noise smartphone app continues to receive a positive reception from customers. It is improving the quality of noise nuisance reporting and enables Housing Patch Mangers to quickly assess complaints of noise nuisance and intervene swiftly.</i></p> <p><i>Mediation has been used to address a range of ASB issues. Referrals have covered cases including household noise, loud music, pet nuisance, parking issues and boundary disputes. We separately measure satisfaction with the mediation service and have achieved 100% customer satisfaction in Q2. This service is empowering residents to work together to resolve disputes.</i></p>
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AC6-2 Repairs







Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
% of repairs completed in target – AC - St Ann's, Dales & Mapperley <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%						Performance is below target for completing jobs within 15 days, we are implementing actions to reduce the length of time taken to complete work. Improvement in performance should be visible by Qtr 3 We are keeping 98% of all our appointments made and will continue to work to bring further improvements to this performance
% of repairs completed in target – Dales Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	93.23%			94.35%	95.4%	Performance is below target for completing jobs within 15 days, we are implementing actions to reduce the length of time taken to complete work. Improvement in performance should be visible by Qtr 3 We are keeping 98% of all our appointments made and will continue to work to bring further improvements to this performance
% of repairs completed in target – Mapperley Ward <i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i>	96%	93.36%			95.18%	95.59%	Performance is below target for completing jobs within 15 days, we are implementing actions to reduce the length of time taken to complete work. Improvement in performance should be visible by Qtr 3 We are keeping 98% of all our appointments made and will continue to work to bring further improvements to this performance
% of repairs completed in target – St Ann's Ward	96%	92.73%			94.89%	95.28%	WS -Oct - 2016 Performance is in target for the month at 9.2% .With performance at 9.08 for the year we continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform these service improvements.



<p><i>Note: This PI monitors the proportion of repairs being completed within agreed timescales.</i></p>							<p>These improvements have been added to an action plan that covers the whole of R&M to improve customers satisfaction with the service. We are also currently piloting new customer service cards.</p>
<p>Tenant satisfaction with the repairs service</p> <p><i>Note: Data for this PI is only available citywide</i></p>	<p>9.1</p>				<p>9.08</p>	<p>9.1</p>	<p>WS -Oct - 2016 Performance is in target for the month at 9.2% .With performance at 9.08 for the year we continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform these service improvements. These improvements have been added to an action plan that covers the whole of R&M to improve customers satisfaction with the service. We are also currently piloting new customer service cards.</p>

AC6-3 Rent Collection









Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>% of rent collected</p> <p><i>Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.</i></p> <p><i>Trend shows as improving if value is over 100% as arrears are decreasing.</i></p>	100%	101.93%			100.29%	100.25%	<p>The collection rate at the end of the second quarter is just ahead of target at 100.01%. This is ahead of the same point last year when we achieved 97.58% at the end of quarter two. This also corresponds with a lower level of arrears when compared with the same point last year. The number of Universal Credit cases continues to increase steadily with a continuing reduction in the amount of Housing Benefit received, however following a review of our processes the team is continuing to manage all UC cases effectively. There are currently 390 live cases with a total debt of £194,138, an increase of £88,467 due to UC. The "Rent First" campaign is continuing to raise awareness of the importance of paying rent and putting measures in place to prepare NCH tenants for the full roll out of UC in 2018.</p>
<p>% of tenancies ending due to eviction</p> <p><i>Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.</i></p>	0.43%	0.44%			0.36%	0.43%	<p>We are below target and have carried out less evictions that at this point last year. We have evicted 76 tenants for rent arrears so far this financial year. At the same point last year we had evicted 83. We continue to focus on tenancy sustainment and supporting our tenants who find themselves in financial difficulty.</p>

AC6-4a Empty properties - Average relet time

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Average void re-let time (calendar days) – AC - St Ann's, Dales & Mapperley</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	7.42			28.59	24.15	See below
<p>Average void re-let time (calendar days) – Dales Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	4.64			31.24	27.28	The target was achieved during this period
<p>Average void re-let time (calendar days) – Mapperley Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	2.56			22.75	17.83	The target was achieved during this period

<p>Average void re-let time (calendar days) – St Ann’s Ward</p> <p><i>Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy</i></p>	25	14.36			26.48	23.84	<p>The target was not met partly due to the letting of empty properties within Independent Living schemes where demand at times can be limited.</p> <p>General needs properties were let in an average of 23 days</p>
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AC6-4b Empty properties - Lettable voids

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
Number of lettable voids – AC - St Ann's, Dales & Mapperley <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		24			25	43	See below
Number of lettable voids – Dales Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		8			5	12	At the end of the period there were 7 empty properties in the ward. The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty
Number of lettable voids – Mapperley Ward <i>Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.</i>		0			2	1	At the end of the period there were 4 empty properties in the ward. The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved joint working to minimise the time properties remain empty
Number of lettable voids – St Ann's Ward		16			18	30	At the end of the period there were 17 empty properties in the ward. The Lettings and Voids team are now co-located in the same office for the first time and this will lead to improved

Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.









joint working to minimise the time properties remain empty

AC6-4c Empty properties - Decommissioning

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
<p>Number of empty properties awaiting decommission – Dales Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		1			0	0	None at present
<p>Number of empty properties awaiting decommission – Mapperley Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.</i></p>		3			0	0	None at present
<p>Number of empty properties awaiting decommission – St Ann's Ward</p> <p><i>Note: This PI shows the number of empty properties which will not be re-let and includes those being</i></p>		1			0	0	None at present

<i>decommissioned and / or demolished.</i>							
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AC6-5 Tenancy sustainment

Performance indicator and definition	Target	2017/18			2016/17	2015/16	Latest Note
		Value	Status	Long Trend	Value	Value	
Percentage of new tenancies sustained - AC - St Ann's, Dales & Mapperley <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96%	93.45%			94.46%	95.39%	Performance is just below the target. We are now starting to investigate the reasons behind NTQ to obtain a clearer picture to sustain tenancies.
Percentage of new tenancies sustained - Dales Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	90.48%			91.76%	93.81%	Performance is just below the target. We are now starting to investigate the reasons behind NTQ to obtain a clearer picture to sustain tenancies.
Percentage of new tenancies sustained - Mapperley Ward <i>Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.</i>	96.5%	100%			88.46%	95.46%	
Percentage of new tenancies sustained - St Ann's Ward <i>Note: This PI measures the number of new tenants who are still in their</i>	96.5%	93.58%			96.26%	95.9%	Staff are working hard to maintain customer focus towards those tenancies that at are most risk

tenancy 12 months later.

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APPENDIX 3

Area	Ward	Actual Budget (including carry over from 2015/16)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
6	Dales	£111,649.46	£0	£0	£0	£111,649.46
6	Mapperley	£56,822.32	£4,939.00	£4,939.00	£0	£56,822.32
6	St Ann's	£130,876.44	£37,753.85	£37,753.85	£0	£94,728.84

Address	Request	Reason	Nottingham City Homes Officer	Cost	Approval
Wells Road Community Centre Mapperley Road	Contribution towards the rebuild of the community centre.	Other funding streams have been obtained to contribute toward this project as it is deemed beneficial to the existing community and the new community that has recently moved in to the area in light of the new build development that NCH has delivered.	Leanne Hoban	£44,000.00 <i>(Please note that this funding is being committed subject to the Portfolio Holder signing off the request. If approval from the Portfolio holder is not received, NCH will look to de commit the funding at the next area committee).</i>	Approval

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AREA CLUSTER MEETINGS – HOUSING REPORT OF CITY HOUSING MANAGERS CATH STOCKS AND WILL MORRITT

SUMMARY

Area Cluster reviews for Housing, more specifically Nottingham City Homes, took place during September, October and November 2017. The purpose of this report is to share with Area Committees an overview of these meetings and additional feedback on additional questions asked by Councillors.

REPORT DETAIL

The NCH service offer

Creating and maintaining successful tenancies and communities lies at the heart of our vision to create homes and places where people want to live. Since our creation as an Arms' Length Management Organisation (ALMO) of Nottingham City Council back in 2005, we have taken a major role in building communities where people can thrive and feel they belong, now and in the future.

The ground breaking work we do to tackle anti-social behaviour, to support our residents in sustaining their tenancies, collect rents and to develop flagship new developments has been recognised at a national level. Underpinning this is our commitment to delivering the day to day services that our residents rely on – repairs and maintenance, tenancy sustainment, Homelink, lettings, involvement, and tenancy and estate management.

Results from our annual resident survey are testament to our success. Customer satisfaction between January and March 2017 hit over 91% - a record high for an individual quarter – and satisfaction for the year was 89.3%. Residents are satisfied with the ways in which we take their views into account, satisfied with their neighbourhoods, and satisfied that their rents offering value for money, with record scores in all these areas.

Satisfaction with the ASB service was better than target, and we collected more than 100% of the rent due to us (by chasing arrears and outstanding debt). Empty homes were re-let more quickly, and the number of lettable empty properties reached a record low.

This is great news for us as we deliver the final year of our three-year Corporate Plan, and it gives us a solid foundation upon which to build the next. We're proud of our achievements, but we're not resting on our laurels. These are challenging times, and challenging times create great opportunities – opportunities that we're seizing with both hands.

Challenges include:

- Impact of welfare reform on residents
- 1% rent cut
- Loss of homes through Right to buy leading to reduced income
- Funding challenges
- Increasing homelessness
- Reduction in provision of support services
- Increased demand on services.

Successes include:

- Record levels of customer satisfaction
- Best new social housing development in the county – Palmer Court Independent Living Scheme, Lenton
- National awards for tenancy sustainment and equality and diversity
- Building more new homes than any other ALMO in the country – 159 built, 414 under construction, 471 proposed.

The future:

- New Corporate Plan from April 2018
- More joint working with partners
- More joint working internally, to get it right first time and to empower staff and increase resilience
- NCH Enterprises Limited (buying and building homes for market rent, under the brand name Living)
- NCH Registered Provider (enabling us to draw down funding from the Homes and Communities Agency (HCA) to build more affordable homes, which we will own and manage.

Within the Area Cluster meetings, we asked Councillors to share their concerns and priorities. Many of the questions and queries were similar across the different areas and we also had some useful 'local' discussions. In addition to the information we shared within the presentation and reports, additional questions and concerns were answered and responses have been collated to share with Area Committees.

COMMON THEMES CITYWIDE	NCH RESPONSE
Repairs offer and getting it right first time, reducing the need for multiple visits and conflicting information and advice	<p>89% of tenants are satisfied with the way that NCH deals with repairs and maintenance.</p> <p>Getting it 'right first time' is our goal and for colleagues to take ownership of jobs. We now have terms and conditions in place to allow for this, including van stock profiles and training.</p>
Universal Credit preparation and incentivising Credit Union accounts	<p>We are continuing with our preparations for the roll out of Universal Credit, however with a slightly amended time scale due to the delay of the full digital roll out until October 2018. In addition there will be no new UC claims under the live service from this month and therefore we will see a decline in the total number of UC cases being managed by the team. We currently have 402 live cases. We have launched the new facility within Northgate, our housing management system which will allow us to work more effectively and manage a larger caseload, in readiness for the full roll out when we will have more people actually paying rent.</p> <p>The team is continuing to collect data to show which NCH tenants do not have a bank account, access to the internet or confidence in using the internet. We are targeting these households to offer support prior to the roll out of the full service. We are also continuing to work with partners, including the Credit Union, to help tenants to access affordable credit and banking facilities. Members of the Tenancy Sustainment Team are able to set up Credit Union Accounts on behalf of NCH tenants and we cover the £10 set up fee for all those who take up this account. All members of the team have targets for setting up Credit Union Accounts for NCH tenants.</p> <p>Our Head of Rents is meeting with Sam Whitworth, Head of marketing, and Ella Ferris from the Credit Union on 16 January to discuss how we can help to promote the Credit Union. We will look at ways in which we can support NCU with marketing materials and an improved social media campaign. There will be a Rents Week of Action from the 22 January and we will be heavily promoting the use of NCU during this week.</p>

<p>Support with preventing evictions</p>	<p>We know that the cost of evictions is high, both from a financial and social perspective and are committed to reducing evictions which we have been successful in doing year on year, from a high of 442 ten years ago to less than 100 last year. Eviction is only ever considered as a last resort.</p> <p>We have recently introduced an Eviction Prevention Protocol which has been implemented to provide further protection to families and vulnerable adults who are at risk of losing their homes. Multi-agency meetings, which are chaired by NCH are now held fortnightly to discuss all vulnerable tenants at risk of eviction, with partners including Housing Aid, Housing Benefit, Child Services and Nottingham Law Centre. Housing Aid and Child Services are also now conducting joint visits where families are at risk of eviction.</p>
<p>Ability for NCH to manage and maintain other social housing in the area</p>	<p>We are currently in the process of extending our PA (ASRA) contract to manage and maintain a further independent living scheme within St Ann's, this in addition to the properties we currently manage on their behalf. We provide Homelink to 13 RSL partners in the City as well as Nottingham on Call services to 16 other organisations in the locality. In addition we provide out of hour call handling services to Tuntum housing, Enviro Energy and Robin Hood Energy.</p> <p>Construction Repairs & Maintenance have established a Commercial team to complete works that would sit outside the traditional work streams covered. This team has been established to generate growth and additional income through new work streams such as Schools, market and private rent properties, new build projects etc.</p> <p>We continue to identify opportunities for new business wherever we can, dependent on commercial opportunities.</p>

<p>Buying private voids and purchasing scattered Registered Provider stock</p>	<p>NCH Enterprises Limited (NCHEL) is enabling us to buy and build home for market rent, under the brand name Living and we currently have 92 market rented properties.</p> <p>NCH Registered Provider will enable us to draw down funding from the Homes and Communities Agency (HCA) to build more affordable homes, which we will own and manage.</p> <p>Through our subsidiary company NCHEL, we have recently acquired 50 dispersed properties for homeless accommodation and we are planning to purchase a further 50 properties following NCC borrowing approval.</p>
<p>Case responses and prompt updates from Asset Management</p>	<p>Asset Management have reviewed internal processes and are having Quarterly performance meetings with the Customer Relations Team to discuss overall performance/Members casework/training/quality responses/ first time resolution for Asset enquiries. This has already had a positive impact, with Asset management responding to 100% Cllr enquires within set timescales for December 17.</p>
<p>Support of Tenant and Resident Associations (TRAs) and increasing access for Councillors through other involved customers, e.g. the Block and Street Champion initiative</p>	<p>We are committed to supporting and empowering TRAs to ensure that they are able to sustain themselves but also recognise that TRAs are not the best solution in every area and are looking at different ways of engagement with our tenants and residents.</p> <p>We will share details of Block and Street Champions with Councillors to support with engagement and consultation. Increasing uptake and developing great links with our newly formed Block and Street Champions is an initiative within our Team Plan. Establishing closer working relationships with Housing Patch Managers (HPMs) and Ward Members, helping to create great places to live as well as ensuring increased neighbourhood satisfaction and opportunities to get involved.</p>

<p>Increasing partnership working with Registered Providers to tackle shared challenges</p>	<p>Continuing to improve partnership working with other Nottingham Social Housing Providers is a priority for us over the coming year. This will include supporting work linked to the Nottingham Standard to improve the overall quality of service from social housing providers to ensure increased neighbourhood satisfaction. We are members of Nottingham Social Landlords Forum and regularly attend meetings.</p>
<p>Targeted work to support tenants with downsizing and freeing up family size accommodation</p>	<p>We currently offer Band 2 priority for tenants who are downsizing and releasing two bedroom houses as these are in high demand. We have a Rightsize team to specifically support tenants who want to downsize, and our Tenancy Sustainment Team carry out targeted work. However as we are giving priority to offering accommodation to homeless families to support with the homeless crisis, this means that there are less properties to assist with downsizing. We are promoting mutual exchanges to mitigate some of this impact as well as the option of taking in a lodger.</p>
<p>Management of ASB and links with police. This was specifically with regards to police support with regards to drugs cases</p>	<p>Preventing and tackling anti-social behaviour and criminality through a victim focused approach is a priority for us. It is central to achieving our goals set out in our Corporate Plan and in contributing to city wide objectives set out in the wider Nottingham Plan and Nottingham Crime and Drug Partnership Plan 2015-20.</p> <p>Customer satisfaction with the ASB service has continued to improve. Current performance for Q2 2017/18 is 91.11% exceeding the target of 85%. Year to date performance is 89.22%. This is currently our best ever performance.</p> <p>As a partnership, NCH, Nottinghamshire Police and Community Protection recognise the impact of drugs and associated crime and anti-social behaviour on our estates and are committed to tackling drugs on estates. The numbers of drug-related warrants referred to NCH from the Police has declined and we are working to understand this and ensure appropriate priority is given to tackling drugs as feedback suggests that drug-related activity is still a priority for tenants living in the neighbourhoods.</p> <p>Neighbourhood Policing Inspectors (NPI's) have a certain amount of autonomy for policing decisions within their own areas and will prioritise competing issues. We would encourage Councillors to report drug concerns to local NPIs.</p>

<p>More regular information on breakdown of ASB cases</p>	<p>We are amending the Area Committee report to include a breakdown of ASB data by Ward.</p>
<p>Management of alleyways and untidy gardens</p>	<p>Improving management of alleyways and untidy gardens is a priority for us over the coming year and a focus in our new Corporate Plan. We recently held an Estates Improvement Workshop with partners, including Community Protection, to discuss the issues on our estates and new ideas to resolve these. We will be creating management tools for HPMs to ensure that we meet our goal of 5 star estates, as set out within the new Corporate Plan.</p> <p>We are planning a Spring Clean initiative where we will hold week long “spring cleans” on each estate, targeting areas for deep cleaning, encouraging TRAs and Block and Street Champions to be involved, and encouraging all tenants to spring clean their homes and gardens at the same time.</p>
<p>Garden Assistance</p>	<p>We recognise the value of this service and conducted a quality assessment during October 2017 to determine the quality of the Garden Assistance service and the satisfaction of service users.</p> <p>We have discussed the decline in quality of service with Neighbourhood Services and have referred our concerns the NCH/NCC Housing Partnership Forum to agree improvement to the service</p>

<p>Parking issues</p>	<p>Parking continues to be the biggest cause of concern in their neighbourhood for our tenants. We held a Parking Workshop with partners last year to explore the different issues within different estates, and ways in which we can tackle these issues. Different options are appropriate depending on the issue and we have had some successes working with Traffic to put in permit schemes and double yellow lines, as well as some Environmental works to creating parking areas. We are currently working to put in place a permit scheme at the Woodlands where parking is a particular concern as well as access for Emergency vehicles.</p> <p>A hard-standing/driveway pilot is going to be trialled this year for a limited number of tenants whereby we will offer the opportunity for a dropped kerb and hard-standing, with the tenant repaying via a weekly payment arrangement. We are currently developing the criteria for this pilot.</p>
<p>Trees</p>	<p>Processes are in place in agreement with Tree Services to ensure that a quick response is received when enquiries relating to tree issues are raised. A number of site visits have taken place since September with HPMS and Tree Services Officers to identify concerns and agree resolutions.</p> <p>However we have some concerns with regards to value for money as we cannot evidence that the total HRA funding is being spent on HRA estates. A report is being prepared to take to the NCH/NCC Housing Partnership in early February.</p>
<p>Consistency of front line staff managing cases</p>	<p>We receive some excellent feedback from customers and Councillors with regards to case management from our HPMS. We're currently delivering a project to increase resilience across our citywide team of Housing Patch Managers. The project has been developed in response to increasing responsibilities for HPMS, reduced agency support, and the implications of reduced budgets, fewer staff, and increasing patch sizes.</p> <p>We're looking to provide extra training and support to make sure that HPMS are engaged in and aware of issues in the sector, the city and their patch. We're also seeking to make sure that they are equipped with the relevant tools, skills and knowledge to respond appropriately to challenging cases, and that they are empowered to make positive changes as appropriate.</p>

	AREA SPECIFIC ISSUES/CONCERNS	NCH RESPONSE
Area 1	Increasing access to advice sessions in Bulwell	<p>NCH Tenancy Sustainment Team provides a weekly drop-in advice service at Bulwell JobCentre Plus on Friday mornings. This is specifically to assist tenants transferring to Universal Credit, but is also available to support other tenants. Details of this session have been provided to Cllrs to promote with residents.</p> <p>Tenancy Sustainment Officers are able to carry out home visits to support tenants who need help and can also pre-arrange appointments at Bulwell Riverside.</p>
	New build in Knight's Close to be completed prior to Election in May 2019	We have noted the requirement to complete works by May 2019. We are currently revising the programme which will be shared with local Councillors once it is complete.
	Decent neighbourhoods – noted some great improvements to some of the bungalows in Bulwell but there are some gaps	We continue to work on a rolling programme of works in neighbourhoods. We would encourage Ward Members to share suggested scheme improvements to HPMs so that these can be added to advance plans, helping schedule work going forward.
Area 2	Management of the new build sites in Bestwood	Concerns on this specific site were fed back and are now resolved. To address this going forward, all information on new build sites is included within the Councillor e-bulletin and the New Build team has a dedicated team member to contact Councillors in areas where we are working, both in advance and throughout the project.
Area 3	None area specific	

Area 4	Purchase of potential private rent properties in Lenton area to reduce the impact of current HIMO lettings	NCH Enterprises Limited is enabling us to buy and build homes for market rent, under the brand name Living and we currently have 92 market rented properties. We will continue to consider purchase of properties to improve areas and increase the number of NCH owned homes. Our HPMs are also attending training with NCC Safer Housing Team to highlight rogue landlord activities and identify what they can look out for.
Area 5	Impact of an increased number of private rented properties in Sherwood and Carrington	Further to the comments made by Councillor Urquhart at the Area Cluster meeting, we are working closely together with her as the local Councillor, and in her role as portfolio holder. She is contacting other housing providers in the area (including private landlords) to ensure that landlord standards are similar to NCH. As a commercial proposition NCH are able to provide management services which are already in place in other areas of the city. Any private properties we identify on our estates which are being poorly managed are referred to Community Protection for action. We also link in with the Safer Housing Team where there are concerns about standards within the property.
	Area development around Perry Road	A site visit has been carried out in partnership with the police, prison service and Cllrs. We are now developing option proposals.
Area 6	None area specific	
Area 7	None area specific	
Area 8	Opportunity for further development sites in Clifton area	We are currently reviewing the garage sites and looking at opportunities for development.

APPENDICES

Appendix 4 – Area Cluster report

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Housing cluster presentations September/October 2017 Information pack



Area 6 – Mapperley, St Ann's and Dales



The NCH service offer

Creating and maintaining successful tenancies and communities lies at the heart of our vision to create homes and places where people want to live. Since our creation as an Arms' Length Management Organisation (ALMO) of Nottingham City Council back in 2005, we have taken a major role in building communities where people can thrive and feel they belong, now and in the future.

The groundbreaking work we do to tackle anti-social behaviour, to support our residents in sustaining their tenancies, collect rents and to develop flagship new developments has been recognised at a national level. Underpinning this is our commitment to delivering the day to day services that our residents rely on – repairs and maintenance, tenancy sustainment, Homelink, lettings, involvement, and tenancy and estate management.

Results from our annual resident survey are testament to our success. Customer satisfaction between January and March this year hit over 91% - a record high for an individual quarter – and satisfaction for the year was to 89.3%.

This is an overview of the services we deliver in the wards in your area. We hope you find it useful.

Overview

	Mapperley	St Ann's	Dales
Number of NCH tenanted properties	420	3193	1139
Number of NCH leasehold properties	21	249	43
Number of independent living schemes	Sunridge Court	Woodview Court Bellevue Court Bullace Road Courtenay Gardens Curzon Court Dane Court Furze Gardens Mowbray Court Ogdon Court	Kingston Court
Tenants' and Residents' Associations	St Ann's North Tenants and Residents Association (STANNRA)	STOP TRA	Sneinton Tenants and Residents Association (STARA)
Void (empty property) rate	1.67%	0.91%	1.58%
Number of voids (empty properties) at 31/8/17	7	29	18
Number of untidy gardens	0	10	2
New Build sites	39 new houses and bungalows at Morley School site	Conway Close, 10 new bungalows	Colwick Woods (Furlong Place), new homes now complete Lindum Grove, four new family homes
Caretaking service offer	Independent living – Sunridge Court	High Rise – Victoria Centre Low rise – Beacon Hill House, Elliott Goodwin House Independent living – Courtenay Gardens, Furze Gardens, Dane Court, Curzon Court, Bullace Court, Bellevue Court,	High rise – Manvers Court, Bentinck Court, Kingston Court, Colwick Woods Court Low rise – Newark Crescent, Morley Court, Hayward Court, Keswick Court, Byron Court Independent living – Woodview Court

		Mowbray Court NCC schemes – Ogdon Court	
Number of repairs per property per month	0.27	0.23	0.27
Number of ASB cases, year to date	2	68	20
ASB hotspots	None	Flytipping on Wells Gardens – working with CP to resolve	None
Number and type of capital investment programmes	None	<p>External wall insulation and installation of district heating - Morley, Haywood, Byron, Keswick Courts</p> <p>The redundant chimney stack demolition – Morley Court</p> <p>William Moss properties - Making the pilot ten properties as carbon neutral as possible. Planning application is being reviewed as is building control. Bore holes are being drilled in the spare area by no 36 to create a ground source heat pump which will be part of an energy centre to be created using a shipping container.</p> <p>Intercom installation – Victoria Centre (11 flats where we have not been able to gain access).</p> <p>Survey of internal ducting</p>	<p>External wall insulation – Newark Crescent</p> <p>LED lighting – Bentinck Court</p> <p>Suspended ceiling removal – Bentinck Court</p> <p>Storage area ceiling removal – Colwick Woods Court</p>

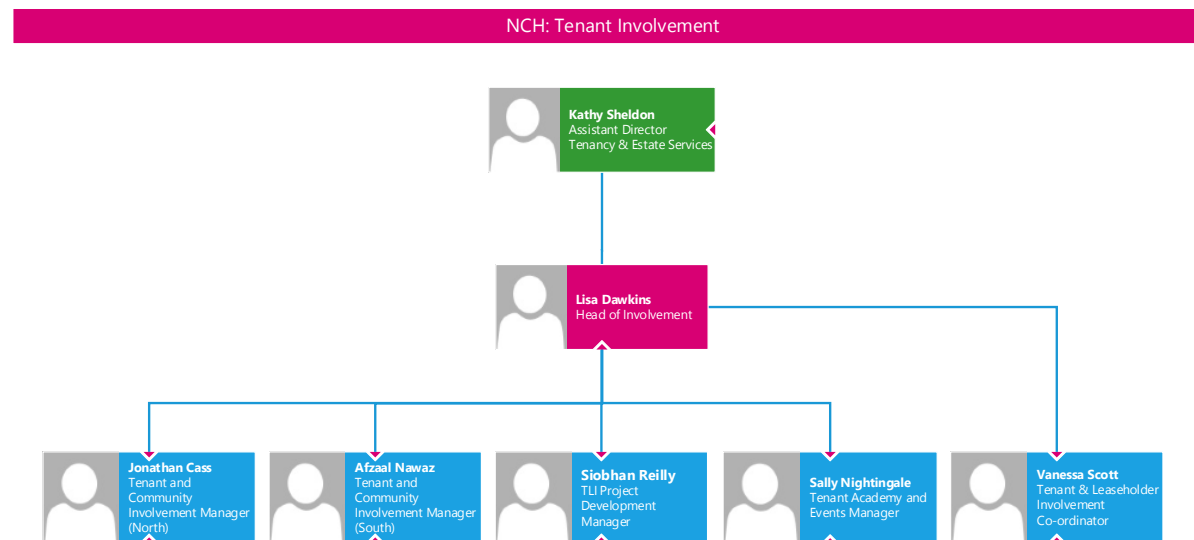
		and vent points – Victoria Centre	
		Passenger lift replacement – Victoria Centre	
Average rent arrears	£297.27	£277.35	£267.06
Number of evictions April to August 2017	1	7	4
Number of households potentially affected by UC	180	1379	517

TLI changes

As a result of budget pressures, the Tenant and Leaseholder Involvement (TLI) Team has reduced from nine members of staff to six. There are now just two Tenant and Community Involvement Managers, covering the north and south of the city and focusing on grass roots involvement, the recruitment and support of community volunteers, event delivery and project management.

The Tenant Academy and Events Manager is responsible for the delivery of the Tenant Academy plus the Tenant and Leaseholder Awards in March, the Fun Day in September and the Garden Competition in November.

The Project Development Manager is responsible for delivering Fit in the Community and other involvement projects, and identifying external funding streams.



Recruiting involved resident volunteers who want to make a difference in their neighbourhoods and to support the scrutiny and development of NCH services is being done via the new Street and Block Champion initiative - we have already recruited around 50 new volunteers. This initiative is closely linked with the Clean Champions, and gives us a much more flexible and accessible route to involvement for all.

Universal Credit

The rollout of Universal Credit (UC) continues to affect NCH residents; we have had a total of 434 cases to date, with 354 currently live. We will transition to the full UC service from June 2018, when we will see a significant increase in the number of claimants.

All new UC claimants are referred to a rent account manager or tenancy sustainment officer for support and advice. We also help residents with applications for discretionary housing payments (DHPs) if they're under-occupying their property. If a resident is in significant rent arrears or has a vulnerability that may impact upon their ability to pay their rent, we apply for a direct payment from the Department for Work and Pensions (DWP) to make sure that rent payments are maintained.

The Rents Team currently has three Rent Support Officers; two focus on pre-tenancy work, and one on Universal Credit, and all work closely with the DWP and other partners. We're keen to stay proactive in our approach to Universal Credit, and we're rolling out UC Actions Days in areas that we have highlighted will be most affected. We recently piloted an Action Day at The Woodlands in Radford, and completed almost 300 visits.

We are keen to be approachable and visible, particularly at this difficult time for residents.

HPM role – empowerment and resilience

We're currently delivering a project to increase resilience across our citywide team of Housing Patch Managers (HPMs). The project has been developed in response to increasing responsibilities for HPMs, reduced agency support, and the implications of reduced budgets, fewer staff, and increasing patch sizes.

We're looking to provide extra training and support to make sure that HPMs are engaged in and aware of issues in the sector, the city and their patch. We're also seeking to make sure that they are equipped with the relevant tools, skills and knowledge to respond appropriately to challenging cases, and that they are empowered to make positive changes as appropriate.

Citywide summary

Customer satisfaction across the board improved last year. Our residents are satisfied with the ways in which we take their views into account, satisfied with their neighbourhoods, and satisfied that their rents offering value for money, with record scores in all these areas.

Satisfaction with the ASB service was better than target, and we collected more than 100% of the rent due to us (by chasing arrears and outstanding debt). Empty homes were re-let more quickly, and the number of lettable empty properties reached a record low.

This is great news for us as we deliver the final year of our three-year Corporate Plan, and it gives us a solid foundation upon which to build the next. We're proud of our achievements, but we're not resting on our laurels. These are challenging times, and challenging times create great opportunities – opportunities that we're seizing with both hands.

Anti-social behaviour (ASB)

Breakdown by type

April to August 2017

Mapperley

Case Type	No.
Alcohol related	0
Begging	0
Criminal Behaviour / Crime	0
Domestic Abuse	1
Drugs/Substance Misuse/Drug Dealing	1
Garden Nuisance (Untidy Gardens)	0
Hate-Related Incidents	0
Litter / Rubbish / Fly-Tipping	0
Misuse of Communal Area or Loitering	0
Noise	0
Nuisance from vehicles	0
Pets and Animal Nuisance	0
Physical Violence	0
Prostitution/sexual acts/kerb crawling	0
Staff abuse	0
Vandalism and Damage to Property	0
Verbal/Harassment/Intimidation/Threat	0
Total	2

St Ann's

Case Type	No.
Alcohol related	2
Begging	0
Criminal Behaviour / Crime	3
Domestic Abuse	1
Drugs/Substance Misuse/Drug Dealing	4
Garden Nuisance (Untidy Gardens)	10
Hate-Related Incidents	2
Litter / Rubbish / Fly-Tipping	2
Misuse of Communal Area or Loitering	3
Noise	20
Nuisance from vehicles	0
Pets and Animal Nuisance	5
Physical Violence	4
Prostitution/sexual acts/kerb crawling	0
Staff abuse	0
Vandalism and Damage to Property	1
Verbal/Harassment/Intimidation/Threat	11
Total	22

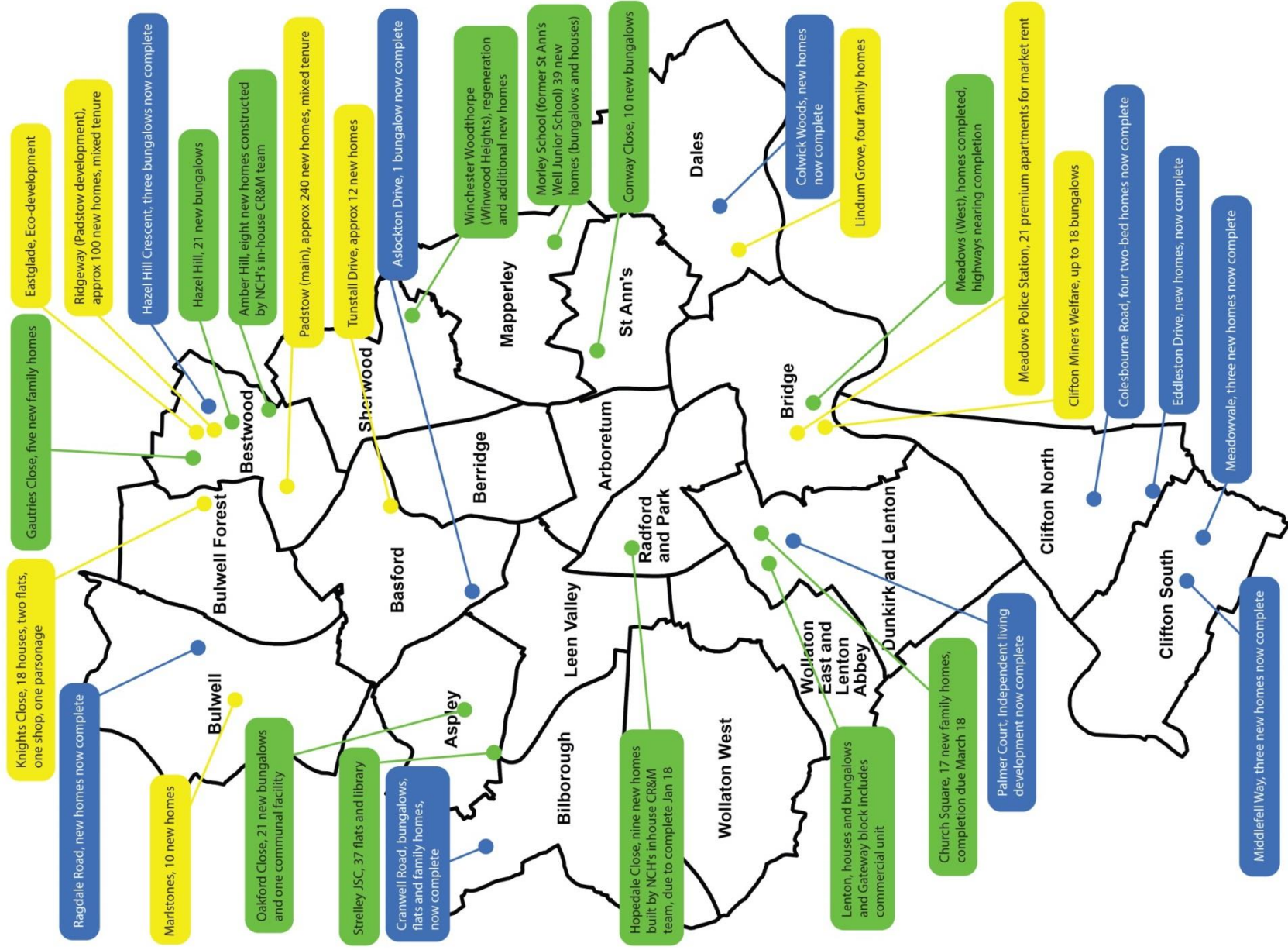
Dales

Case Type	No.
Alcohol related	0
Begging	0
Criminal Behaviour / Crime	0
Domestic Abuse	0
Drugs / Substance Misuse / Drug Dealing	4
Garden Nuisance (Untidy Gardens)	2
Hate-Related Incidents	1
Litter / Rubbish / Fly-Tipping	0
Misuse of Communal Area or Loitering	0
Noise	9
Nuisance from vehicles	0
Pets and Animal Nuisance	2
Physical Violence	0
Prostitution/sexual acts/kerb crawling	0
Staff abuse	0
Vandalism and Damage to Property	0
Verbal/Harassment/Intimidation/Threat	2
Total	20

BUILDING A BETTER NOTTINGHAM

Creating homes and places where people want to live

New build



AREA COMMITTEE EAST – 13 FEBRUARY 2018

Title of paper:	Parks and Open Spaces Investment Plans	
Director(s)/ Corporate Director(s):	Dave Halstead, Director, Neighbourhood Services Andy Vaughan, Corporate Director, Commercial & Operations	Wards affected: Mapperley St Ann's Dales
Report author(s) and contact details:	James Dymond, Parks & Open Spaces Development Manager, 0115 876 4983	
Other colleagues who have provided input:	Eddie Curry, Head of Parks, Open Spaces & Investment Funding, 0115 876 4982	
Date of consultation with Portfolio Holder(s) (if relevant)	20 November 2017	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
The Parks and Open Spaces Service has produced plans for all eight Area Committee areas to summarise the investment needed into sites to bring them up to Green Flag standard in the future.		
Recommendation(s):		
1	That the Area Committee endorses the investment plan to guide the future development of the City's parks and open spaces.	
2	To endorse the use of the Section 106 open space contribution totalling £8,109.98 linked to planning permission reference 13/01946/PFUL3 towards the café development works at Colwick Country Park.	
3	To endorse the use of £27,268.26 from the section 106 open space contribution totalling £32,268.26 linked to planning permission reference 07/01185/PFUL3 towards the café development works at Colwick Country Park;	
4	To endorse the use of £5,000.00 from the section 106 open space contribution totalling £32,268.26 linked to planning permission reference 07/01185/PFUL3 towards play area improvement works at Marmion Park;	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Investment plans for all of the City's parks and open spaces were produced in 2011 and updated in 2015 to outline the investment required into the City to bring sites up to a good quality standard. These plans have now been updated for 2018.
- 1.2 Regarding recommendation 2 above, £8,109.98 of Section 106 funding has been received by the Council from the development at Albert Road, Mapperley, and it is proposed to allocate this to the Colwick Country Park adventure centre extension / café development.
- 1.3 Regarding recommendations 3 and 4 above, £32,268.26 of Section 106 funding has been received by the Council from a development at The Jubilee, Marmion Road and it is proposed to allocate this to the Colwick Country Park works and to play area improvement works at Marmion Park.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The investment plans include all types of open space, ranging from formal parks and gardens to nature reserves, allotments and Neighbourhood Tree Improvements.
- 2.2 A wide range of proposed improvements are listed in each plan to ensure that all types of space are improved.
- 2.3 Consultation with local Councillors on the draft plans took place throughout November and December 2017 to ensure that the plans are reflective of local needs.
- 2.4 Once signed off, the investment plans will be used to determine where future Section 106 funding from housing developments is allocated and help the parks development team prioritise resources to secure external grant funding. The plans will help to demonstrate that the City has an ongoing need for investment into the City's parks and open spaces, both for existing users and to accommodate new residents in the future.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 If the investment plans are not approved and used to determine the use of future Section 106 funding, there is a risk that developers will challenge the City's need for such funding and possible external grants funds may be missed as a result.

4 FINANCE COLLEAGUE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Nottingham City Council has a section 106 receipts available from the following planning references:
 - 13/01946/PFUL3,
 - 07/01185/PFUL3,The above section 106 receipts will be earmarked as per the report's recommendations awaiting the Delegated Decision stage of approval.

Tom Straw – Senior Accountant (Capital Programmes), 2nd February 2018

5 LEGAL AND PROCUREMENT COLLEAGUE COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 n/a

6 STRATEGIC ASSETS & PROPERTY COLLEAGUE COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 The recommendations raise no significant land or property issues. All the sites are within the ownership and control of Nottingham City Council, and it is not proposed that any letting or disposal will take place on them that would impact on the need to carry out the improvement works.

6.2 Nevertheless full consideration should be given to each site and each set of improvement works before commencing to ensure that they are aligned with the latest version of the Service Asset Management Plan.

6.3 Should any unforeseen property matters arise out of the recommended works, the Property section will work with the Parks team to investigate and resolve them on a case-by-case basis as required.

Advice provided by John West, Estates Surveyor, 10/01/2018

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because there is no proposal for new or changing policies/services/functions or financial decisions that would have a major impact on services.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None.

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 Section 106 agreement relating to development at Albert Road, Mapperley, reference 13/01946/PFUL3.

9.2 Section 106 agreement relating to development at The Jubilee, Marion Road, reference 07/01185/PFUL3.

Appendix A: Parks & Open Spaces Investment Plan

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AREA BASED PRIORITISED INVESTMENT / IMPROVEMENT PLANS: Area 6

SERVICE PROVISION	PARKS AND OPEN SPACE BIODIVERSITY & GREENSPACE IMPROVEMENTS					
WARDS	SITE NAME / AREA OF IMPROVEMENT	TYPOLOGY	FUNDING REQUIRED £	FUNDING SECURED £	FUNDING SOURCE	LEAD
St Ann's	Robin Hood Chase <ul style="list-style-type: none"> Refurbish old gym equipment on site. 	Playground	£15,000		S106 / Cllrs	Parks
	King Edward Park <ul style="list-style-type: none"> Improve the site to Green Flag Status Continue development of skate plaza Replace old Gym equipment on site 	Parks and gardens	£20,000 £60,000 £15,000	£0 £0 £0	S106 / Cllrs WREN(?)	Parks
	Victoria Park / St Mary's Rest Garden <ul style="list-style-type: none"> Continue to improve site so it meets Green Flag Standards Install new outdoor gym 	Parks and gardens	£10,000 £15,000	£0 £0		Parks
	Windmill Lane / Shilton Gardens Allotments <ul style="list-style-type: none"> Health and Safety Works; Boundary Walls, Retaining Walls, Dangerous buildings Install welcome Signs and boards Entrance Fencing and gates 	Allotments & Community Gardens	£200,000 £1,500 £34,000	£0		Parks
	Develop Community Garden <ul style="list-style-type: none"> Site tbc 	Allotments & Community Gardens	£20,000	£0		Parks
	St Ann's Community Orchard <ul style="list-style-type: none"> Support site in obtaining/retaining Green Flag Community Award 	Community Gardens	£0	£0		Parks
	Stonebridge City Farm <ul style="list-style-type: none"> Support site in obtaining/retaining Green Flag Community Award 	Community Gardens	£500	£0		Parks
	STOP Community Garden (King Edward Park) <ul style="list-style-type: none"> Support site in obtaining/retaining Green Flag Community Award 	Community Gardens	£500	£0		Parks

	Neighbourhood Tree Improvement Programme 2 Citywide programme of tree improvements.		£30,000	£10,000 set aside p/a		Parks
Dales	Colwick Country Park <ul style="list-style-type: none"> Continue to improve site so it meets Green Flag Standards Tree / woodland improvement works Improvements to marina infrastructure Improvements to café and visitor facilities on the site Additional bank stabilisation works/ reedbed planting 	Parks	£15,000	£0	ERDF/WREN	Parks
			£180,000	£180,000		
			£20,000	£0		
			£500,000	£500,000	NCC	
			£10,000	£0		
	Greens Windmill Park <ul style="list-style-type: none"> Improve the site to Green Flag Status Environmental improvements/ tree works and playground upgrades Continue to works with WIND and Green's Mill to develop the site further. 	Parks and gardens	£49,500	£49,500	S106	Parks
	Colwick Woods LNR <ul style="list-style-type: none"> Linking of former allotments to the east of Colwick Woods to the LNR. Potential to expand LNR boundary. Boundary/ hedgerow and habitat management required. Community involvement important. Continue to improve site so it meets Green Flag Standards Improvements to Ice House and surrounding area Pavilion improvements (Electrical / heating / room design) 	Parks Natural and semi-natural	£40,000	£0		Parks
			£15,000	£0		
			£25,000	£0		
			£150,000	£0		
	Colwick woods Allotments <ul style="list-style-type: none"> Boundary fencing works 	Allotment & community Gardens	£40000	0		Parks
	Colwick Racecourse Pond SINC <ul style="list-style-type: none"> Crassula species control, water vole habitat 	Natural and semi natural	£2,500	£0		Parks

	enhancement works (if necessary)					
	Sneinton Walkway LWS <ul style="list-style-type: none"> Important wildlife corridor. Habitat management including woodland work, scrub thinning and opening up and creation of grassland areas Site specific ecological management plan would benefit 	Natural and semi natural	£10,000	£0		Parks
	Trent Railway Yard <ul style="list-style-type: none"> Important green corridor. Potential for habitat enhancement works 	Natural and semi natural	£5,000	£0		Parks
	Greens Gardens <ul style="list-style-type: none"> Improvements and Health and Safety Works 	Allotments & Community Gardens	£50,000	£0		Parks
	Dale Allotments <ul style="list-style-type: none"> Boundary Fencing and Health and Safety Works Paths Hedge reduction and plot clearance 	Allotments & Community Gardens	£50,000 £10,000 £3,000	£0		Parks
	Sneinton Gardens Allotments <ul style="list-style-type: none"> Reinstate derelict site Install water supply 	Allotments & Community Gardens	£100,000	£0		Parks
	Tricketts Yard <ul style="list-style-type: none"> Second phase of park improvement works, to include landscaping, fencing and possible outdoor gym 	Parks	£35,000	£0		Parks
	Lees Hill <ul style="list-style-type: none"> Improvements to play area to try and combat ASB issues 	Parks	£5,000	£0		Parks
	Neighbourhood Tree Improvement Programme 2 <ul style="list-style-type: none"> Citywide programme of tree improvements. 		£30,000	£0		
Mapperley	Astley Drive <ul style="list-style-type: none"> Playground and site improvement scheme 	Parks	£17,500	£14,000	S106 / Cllrs	Parks
	Sycamore Recreation Ground, <ul style="list-style-type: none"> Football pitches and woodland improvement 	Parks	£60,00	60,000	S106 / Cllrs. (?)	Parks

	works.					
	Coppice Recreation Ground. <ul style="list-style-type: none"> • Caunton Avenue Playground refurbishment • Continue to improve site so it meets Green Flag Standards 	Playground	£50,000 £10,000	£0 £0		Parks
	Develop a scheme for the management of the old playground site off Mickleborough Drive / Fairmead Close to help reduce ASB	Parks	£25,000	£0		Parks
	Kingsthorpe Close <ul style="list-style-type: none"> • Work with Development team to ensure future development of Children's Play Area 	Parks / playground	£60,000	£TBC	Keepmoat	Developer
	Alexandra Plantation <ul style="list-style-type: none"> • Develop management plan for this area 	Open Space	£2,500	£0		Parks
	Mapperley Road Allotments <ul style="list-style-type: none"> • Health and safety and renovation work 	Allotment & Community Gardens	£20,000	£0		Parks
	City Heights <ul style="list-style-type: none"> • Improvements to play area and wider site to improve the park 	Parks and gardens	£75,000	£0		Parks
	Neighbourhood Tree Improvement Programme 2 <ul style="list-style-type: none"> • Citywide programme of tree improvements. 	Trees	£30,000	£0		Parks

AREA COMMITTEE EAST – 13 FEBRUARY 2018

Title of paper:	Nottingham Open Spaces Forum	
Director(s)/ Corporate Director(s):	Dave Halstead, Director, Neighbourhood Services Andy Vaughan, Corporate Director, Commercial & Operations	Wards affected: Aspley Bilborough Leen Valley
Report author(s) and contact details:	James Dymond, Parks & Open Spaces Development Manager, 0115 876 4983 Nottingham Open Spaces Forum, nottinghamosf@gmail.com	
Other colleagues who have provided input:	Eddie Curry, Head of Parks, Open spaces & Investment Funding, 0115 876 4982	
Date of consultation with Portfolio Holder(s) (if relevant)	n/a	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This paper explains the role and purpose of the Nottingham Open Spaces Forum (NOSF).		
Recommendation(s):		
1	That the Committee notes the contents of the report and endorses the work of the NOSF.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 The Nottingham Open Spaces Forum (NOSF) was set up in 2016 to support Nottingham City Council and other public landowners to maintain and improve the City's open spaces.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The NOSF manifesto sets out how it aims to do this, by:
- Lobbying government to formulate and implement appropriate national policies.
 - Raising funds to supplement City Council funding
 - Raising public awareness of the importance and public benefit of open spaces.

- Working together with Friends Groups, encouraging them to work with each other and helping to create new Groups.
- Liaising with other organisations with similar objectives in Nottingham.
- Encouraging Area Committees to expend funds available to them on open spaces in their area.
- Overseeing the City Council's open spaces policies and making representations when necessary to ensure all departments are committed to these and their implementation.
- Affiliating with the National Open Spaces Forum and working with it.

2.2 The Forum has is a constituted body and is currently applying for Charity status. The board consists of:

- Chair: Martin Willis
- Vice-Chairs: Cherry Underwood & Ben Standing
- Board members: Tom Huggon, Rob Kirkwood, Sarah Manton

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCE COLLEAGUE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 n/a

5 LEGAL AND PROCUREMENT COLLEAGUE COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 n/a

6 STRATEGIC ASSETS & PROPERTY COLLEAGUE COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 n/a

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No



An EIA is not required because there is no proposal for new or changing policies/services/functions or financial decisions that would have a major impact on services.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None

Appendix 1: NOSF Manifesto

Appendix 2: Benefits of Green Space paper

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Nottingham Open Spaces Forum is an independent charity which brings together Friends of Groups, other volunteers, community gardeners, partner organisations and other stakeholders to create a support network. We aim to work together and in partnership with Nottingham City Council and other public landowners to promote, protect, conserve and enhance the open and green spaces of our City.

The charity's objects are:

- To advance the education of the public in the enjoyment, understanding, application and conservation of open spaces within the city of Nottingham.
- To promote for the benefit of the public the conservation, protection and improvement of the physical and natural environment (including parks, play areas, sports fields, allotments, nature reserves, woodlands and cemeteries) within the City of Nottingham
- To enhance public health and wellbeing through access to and activity in open spaces

<https://www.facebook.com/NottinghamOSF>

nottinghamosf@gmail.com

We will support the maintenance and improvement of the City's Open Spaces by:

- Lobbying government to formulate and implement appropriate national policies.
- Raising funds to supplement public funding.
- Raising public awareness of the importance and public benefit of open spaces
- Working together with Friends Groups, encouraging them to work with each other, helping to create new Groups, growing the network by involving previously separate groups, assisting groups with sustainability.
- Liaising with other organisations with similar objectives in Nottingham.
- Encouraging Area Committees to expend funds available to them on open spaces in their area.
- Overseeing the City Council`s open spaces policies and making representations when necessary to ensure that all Council departments and Nottingham City Homes are committed to these and their implementation.
- Affiliating to and working with the appropriate Regional & National bodies.

We will provide the following benefits to our members:

- Providing group insurance, either through a City Council scheme or another insurance company.
- Providing banking facilities for groups.
- Assisting with bids for grants.
- Providing templates for operating policies required by statute or good practice.
- Organising training events.
- Using the Forum`s charitable status to gain financial and other benefits for members.
- Providing a database of potential funding sources.
- Developing systems for shared communications.
- Producing a regular newsletter.
- Organising events and visits.

To implement this manifesto we will:

- Providing an efficient core secretariat and organisation to implement this manifesto.
- Develop links with all parts of the media.
- Appoint an enthusiastic and skilled board of trustees to formulate policy, inspire and steer.



The benefits of our open and green spaces.

Our City's green spaces and biodiversity have long been diminished through insensitive development and other pressures of urbanisation. These threats continue and our open space network is now at even greater risk through imposed austerity.

A healthy green and blue infrastructure requires political will, investment and professional management. These are difficult to sustain when facing more apparently pressing demands from social care and other statutory services. This situation and the consequent increasing need to attract inward investment and development mean that, as the recent cross-party committee of M.P.s concluded, the benefits of green spaces to all of us are at the point of being lost.

Nationally Local Government Parks have seen 92% of their budgets cut in recent years. Through strong political direction and innovative management the City of Nottingham has not so far suffered to the same degree as other Authorities. The situation does however remain critical, Nottingham's Parks and Open Spaces will receive no direct Council funding by 2020.

We should value, and take responsibility for the wellbeing of our greenspaces and biodiversity for their own sake. Attempting to quantify the song of a thrush in monetary terms demonstrates the worst aspects of human nature. However in our neo-liberal age more pragmatic arguments are required, there are many.

A study for Edinburgh City Council concluded that £1 invested in parks delivers £12 of social, environmental and economic benefits. A similar investigation on behalf of Sheffield City Council suggested that the benefits were even higher at £34.

The benefits gained have been presented in "three general functions of greenspace"⁽¹⁾:

- Reducing harm (e.g. exposure to air pollution, noise & heat)
- Restoring capacities (e.g. attention restoration & physiological stress recovery)
- Building capacities (e.g. encouraging physical activity & facilitating social cohesion)

Reducing harm:

It is estimated that the 2003 heatwave increased mortality in London by 42%⁽²⁾. Urban green spaces, particularly trees, ameliorate this effect through evapotranspiration and by providing shade. The cooling effect extends beyond the green space itself.

Urban green spaces, particularly those more "naturally" managed, take in more carbon than they emit thus contributing to a reduction of atmospheric carbon⁽³⁾.

The presence of urban vegetation leads to an overall reduction in air pollution⁽⁴⁾. Studies have demonstrated, for example, that schools surrounded by green space experience lower traffic pollution in the classroom⁽⁵⁾.

Urban areas are especially liable to excessive surface run-off leading to localised flooding and increased contamination of water courses. This will be reduced by including green space in new developments and by integrating green spaces within the existing urban structure⁽⁶⁾.

Restoring capacities:

It has been established that depressive disorders are now the main cause of disability in developed countries ⁽⁷⁾. It is however also widely accepted that the need to treat for mental health conditions can be significantly reduced by enabling access to green spaces ⁽⁸⁾. Use of green spaces has beneficial chemical impacts on the brain ⁽⁹⁾ and also increases the ability to maintain attention ⁽¹⁰⁾.

Importantly it has also been demonstrated that usage of green space is not affected by localised socio-economic factors ⁽¹¹⁾. The provision of accessible green space is therefore very likely to contribute to the reduction of socio-economic inequalities in health ⁽¹²⁾.

Building capacities:

Two thirds of the UK population do not reach recommended levels of physical activity ⁽¹³⁾ and across Europe the lack of physical activity contributes to 1 in 15 deaths ⁽¹⁴⁾. Accessible green space is crucial to addressing this issue. Physical activity is encouraged by the presence of a pleasant environment and more organised physical activity requires sport and playing fields and neighbourhood parks ⁽¹⁵⁾.

Well managed and maintained urban green spaces have been shown to promote increased social activity and strengthen neighbourhood cohesion ⁽¹⁶⁾. Studies have also highlighted the particular importance of this to older neighbourhood residents ⁽¹⁷⁾. It is also clear that neglected and poorly managed open space has correspondingly negative effects on social cohesion and anti-social behaviour.

Biodiversity and urban greenspace:

"A decline in wildlife is threatening core functions of the ecosystem that are vital for human wellbeing, researchers behind an unprecedented study of biodiversity in the UK have warned. Further declines in biodiversity driven by intensive farming and urbanisation could lead to catastrophic and irreversible impacts on human wellbeing". ⁽¹⁸⁾.

Urban areas can and should make a significant contribution to the conservation of nature. All our green spaces, from roundabouts and roadside verges to woodlands and parks have the potential to support a healthy level of biodiversity. Creating wildlife corridors prevents the fragmentation, isolation and loss of wildlife.

The phrase nature deficit disorder has been used to describe a widespread alienation from nature leading to concerns about the effect on our mental wellbeing. Many of our citizens have no contact with nature outside our own open space network and "such contact has measurable physical and psychological benefits which increase with species richness. Successful management of urban greenspaces should emphasis biological complexity to enhance human wellbeing in addition to biodiversity conservation." ⁽¹⁹⁾.

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AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 13th February 2018

Title of paper:	AREA CAPITAL FUND – 2017/18 PROGRAMME	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director Commercial & Operations	Wards affected: Dales, Mapperley, St Ann's
Report author(s) and contact details:	<p>Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839806 fi.cusick@nottinghamcity.gov.uk</p> <p>Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk</p> <p>Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk</p>	
Other colleagues who have provided input:	<p>Nancy Hudson, Projects Officer, Highways Services Tel: 0115 8765633 nancy.hudson@nottinghamcity.gov.uk</p> <p>Greg Foister Senior Neighbourhood Development Office Greg.foister@nottinghamcity.gov.uk Tel 88309807</p>	
Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		X
Summary of issues (including benefits to citizens/service users):		
This report provides Councillors with latest spend proposals under the Area Capital Fund including highways and footways		
Recommendation(s):		
1	<p>a) To approve new schemes prioritised by Ward Councillors since the last Area Committee meeting, as detailed in Appendix 1 (shown as non-shaded)</p> <p>b) Note the monies available to Dales, Mapperley and St Ann's Wards for 2017/18 as</p>	

1 REASONS FOR RECOMMENDATIONS

- 1.1 The Nottingham LTP strategy 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's neighbourhoods and prioritises small scale transport improvements of importance to local communities.
- 1.2 As part of the budget process, Nottingham City Council approved in March 2017 an LTP capital allocation of £2.6 million citywide between 2017/18.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 The Area Capital Programme was established to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people. Since it was established in 2006 to meet the then corporate priority of 'Transforming Neighbourhoods', the Area Capital Fund has included a total programme expenditure portfolio of £40 million. The improvements that have been carried out to date using the programme have included footpath construction and repairs, fences, visual enhancements to public realm, refurbishment of parks and improvements to public buildings.
- 2.2 Resources are allocated from the Nottingham City council general fund, the Local Transport Plan (LTP) and from the Housing Revenue Account. To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee, particularly community representatives, are invited to comment specifically on those schemes identified in the proposals column and also to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Bringing together the various strands which form part of the Area Capital Programme enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 A risk register has been produced which is regularly monitored.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None.

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed? No X

An EIA is not required because the report does not contain proposals or financial decisions

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 Highways Framework Agreement

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 Executive Board report 24th February 2015; as part of Item 15.
Medium Term Financial Plan 2015/16 – 2017/18 under annex 3 (Capital Programme)

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Dales Area Capital 2017 - 2018 Programme

Dales LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Oakdale Road	road safety	Approved November 2017	£34,500			Introduction of traffic calming measures to address issues around speeding (LTP contribution) - lead service: Traffic & Safety
Westwood Road	road safety	Approved September 2017	£1,600			Introduction of H-bar to counteract illegal parking and ASB - lead service: Traffic & Safety
Lees Hill Street	parking	Approved June 2017	£10,000			Introduction of resident parking scheme - lead service: Traffic & Safety
Lancaster Road / Marston Road	road safety	Approved June 2017	£1,000			Install "give way" signs and "slow markings" at junction - lead service: Traffic & Safety
Dales Centre area	TRO	Approved June 2017	£20,000			Traffic measures including junction protection and residents' parking in Edale Rd, Hardstaff Rd and Dales Ctr area - lead service: Traffic & Safety

Total LTP schemes* £67,100

Dales Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Racecourse Road Candle Meadow	road safety	Prioritised 15 January 2018	£11,000			Double yellow lines on Racecourse Road and Candle Meadow - lead service: Traffic & Safety
Lancaster Road	Tree works	Prioritised 15 January 2018	£5,000			Tree works on Lancaster Road - lead service: Parks & Open Spaces
Highcliff Road	study	Prioritised 15 January 2018	£5,000			Feasibility study into parking options on Highcliff Road - lead service: Traffic & Safety
Swains Avenue	footpath	Approved November 2017	£4,280			Reinstatement of footpath on Swains Avenue - lead service: Highway Design
Lancaster Road	study	Approved November 2017	£1,600			Feasibility study into parking options associated with tree works on Lancaster Road - lead service: Highway Design
Oakdale Road	road safety	Approved November 2017	£13,500			Introduction of traffic calming measures to address issues around speeding (PR contribution) - lead service: Traffic & Safety
Sneinton Boulevard	Tree works	Approved September 2017	£5,000			Contribution to replacement of diseased trees in Sneinton area - lead service: Parks & Open Spaces

Total Public Realm schemes** £45,380

Dales Withdrawn schemes

Location	Type	Reason	Amount	Details
Dales Ward improvement	area improvement	changing priorities - reallocation of funds	£2,264	Ongoing area improvement across the ward

Total Decommited***	£2,264
2017 - 2018 LTP allocation	£67,100
LTP carried forward from 2016 – 2017	£0
2017 - 2018 Public Realm allocation	£40,300
Public Realm carried forward from 2016 - 2017	£2,816
Total Available 2017 - 2018 ACF	£110,216
*Less LTP schemes	- £67,100
**Less Public Realm schemes	- £45,380
***Decommited funds	+ £2,264
Remaining available balance	£0
LTP element remaining	£0
Public Realm element remaining	£0

Mapperley Area Capital 2017 - 2018 Programme

Mapperley LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Lucknow Drive	area improvement	Prioritised 17 January 2018	£6,800			Additional contribution to area improvement works on Lucknow Drive traffic island - lead service: Parks & Open Spaces
Springwood Gardens/ Woodhedge Drive	SNP	Approved November 2017	£1,539			Provision of street name plates with "No through road" lettering on Woodhedge Drive and entrance to Springwood Gardens - lead service: Highway Maintenance
Dooland Drive	parking	Approved November 2017	£828			Removal of deterrent paving on Dooland Drive to improve parking access - lead service: Highway Maintenance
Morley Avenue	survey	Approved November 2017	£2,445			Initial investigation to establish extent of issues of non-resident parking on Morley Avenue - lead service: Traffic & Safety
Ransom Road	study	Approved November 2017	£2,351			Undertake study to determine extent of speeding problem and identify viable solutions to rectify this - lead service: Traffic & Safety
Redcliffe Road/ Mapperley Road	road safety	Approved June 2017	£4,660			Additional contribution to junction redesign at Redcliffe Road/Mapperley Road junction - lead service: Traffic & Safety
Lucknow Drive	area improvement	Approved June 2017	£500			Additional contribution to area improvement works on Lucknow Drive traffic island - lead service: Parks & Open Spaces
Mapperley Road Phase 3	parking	Approved June 2017	£3,000			Provision of scheme to alleviate parking issues in the Mapperley Road area - lead service: Traffic & Safety
Mapperley Ward	footpaths	Approved June 2017	£14,000	07/08/17	complete	Contribution to large scale footpath patching works on Zulla Road and Shirley Road - lead service: Highway Maintenance
Wells Road	Zebrites	Approved June 2017	£5,935			Install Zebrites on crossing between Hendon Rise and Brewsters Road - lead service: Traffic & Safety
Porchester Road signals	road safety	Approved June 2017	£8,000			Install additional signal head to protect pedestrians crossing Woodborough Road - lead service: Traffic & Safety
St Bartholomew's Road	road safety	Approved June 2017	£1,000	-	complete	20mph roundels and repeater signs at identified locations on St Bartholomew's Road - joint scheme with St Anns - lead service Traffic & Safety

Total LTP schemes*

£51,058

Mapperley Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Astley Park	park improvement	Approved September 2017	£2,000			Contribution to redesign/refurbishment of Astley Park - lead service: Parks & Open Spaces
Wells Community	rebuild	Approved June 2017	£35,100			Contribution to rebuild of Wells Community Centre - lead

Centre					service: Neighbourhood Management
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Total Public Realm schemes** £37,100

Mapperley Withdrawn schemes

Location	Type	Reason	Amount	Details
Previously decommitted			£13,360	

Total Decommitted*** £13,360

2017 - 2018 LTP allocation £58,500

LTP carried forward from 2016 - 2017 £0

2017 - 2018 Public Realm allocation £35,100

Public Realm carried forward from 2016 - 2017 £0

Total Available 2017 - 2018 ACF £93,600

*Less LTP schemes - £51,058

**Less Public Realm schemes - £37,100

***Decommitted funds + £13,360

Remaining available balance £18,802

LTP element remaining £13,042

Public Realm element remaining £5,760

St Anns Area Capital 2017 - 2018 Programme

St Anns LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
St Matthias Road	road safety	Prioritised 10 January 2017	£1,800			Installation of bollards to prevent vehicles from travelling along the footway to avoid the existing traffic calming features - lead service: Traffic & Safety
Courtenay Gardens	road safety	Prioritised 10 January 2017	£5,600			Junction protection scheme on Courtenay Gardens - lead service: Traffic & Safety
Abbotsford Drive area cluster	parking	Approved June 2017	£62,000			Traffic regulation order with posting, signing and lining - lead service: Traffic & Safety
Flewitt Gardens area cluster	parking	Approved June 2017	£22,000			Traffic regulation order with posting, signing and lining - lead service: Traffic & Safety

Total LTP schemes* £91,400

St Anns Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Estimated start date	Completed	Details
Stonebridge City Farm	area improvement	Approved November 2017	£4,400			Third party contribution to WREN bid for Stonebridge City Farm improvement works - lead service: Parks & Open Spaces
Beverley Square	gating	Approved September 2017	£2,550			Installation of gating in support of a public space protection order to deter ASB - lead service: Neighbourhood Management
Abbotsford Drive area cluster contingency	parking	Approved June 2017	£10,000			Additional contingency for parking scheme in case of additional works - lead service: Traffic & Safety
Flewitt Gardens area cluster contingency	parking	Approved June 2017	£10,000			Additional contingency for parking scheme in case of additional works - lead service: Traffic & Safety
St Anns ward	area improvement	Approved June 2017	£25,000			Contribution to NCH area improvement at identified sites across the ward - lead service: NCH
King Edwards Park	park improvement	Approved June 2017	£20,000			King Edwards Park skate park: phase two - lead service: Parks & Open Spaces
St Anns tree improvement	tree works	Approved June 2017	£10,000			Programme of tree works at identified locations across the ward - lead service: Parks & Open Spaces
St Bartholomew's Road	road safety	Approved June 2017	£1,000			20mph roundels and repeater signs at identified locations on St Bartholomew's Road - joint scheme with Mapperley - lead service Traffic & Safety

Total Public Realm schemes** £82,950

St Anns Withdrawn Schemes

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommitted*** £0

2017 - 2018 LTP allocation			£93,200	
LTP carried forward from 2016 - 2017			£0	
2017 - 2018 Public Realm allocation			£55,900	
Public Realm carried forward from 2016 - 2017			£60,520	
Total Available 2017 - 2018 ACF			£209,620	
*Less LTP schemes	-		£91,400	
**Less Public Realm schemes	-		£82,950	
***Decommitted funds	+		£0	
Remaining available balance			£35,270	
LTP element remaining			£1,800	
Public Realm element remaining			£33,470	

AREA COMMITTEE EAST - 13th February 2018

Title of paper:	Ward Reports	
Director(s)/ Corporate Director(s):	Andrew Errington Director of Community Protection	Wards affected: St Anns, Dales and Mapperley
Report author(s) and contact details:	Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839806 fi.cusick@nottinghamcity.gov.uk Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk	
Other colleagues who have provided input:	Greg Foister – Senior Neighbourhood Development Officer – greg.foister@nottinghamcity.gov.uk	
Date of consultation with Portfolio Holder(s) (if relevant)	Councillor Graham Chapman 12 th November 2015	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		X
Schools		
Planning and Housing		
Community Services		X
Energy, Sustainability and Customer		
Jobs, Growth and Transport		X
Adults, Health and Community Sector		X
Children, Early Intervention and Early Years		X
Leisure and Culture		X
Resources and Neighbourhood Regeneration		X
Summary of issues (including benefits to citizens/service users):		
This report focusses on current priorities and issues facing the three wards within Area 6 and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings.		
Recommendation(s):		
1	To note the progress on Ward priorities and other supporting information including the issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (Appendix 1, 2 and 3)	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Each Ward has agreed priorities which link to the City Council's current ambitions contained in the latest City Council Plan 2015 - 19. Actions for each priority are developed and led by appropriate service teams and partnerships. These priorities are updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving Councillors, residents, and local groups.
- 1.2 The events and activities detailed in the report take account of the work undertaken by Neighbourhood Development Officers (NDOs), with partner organisations, within the wards. It shows a range of activity in place across neighbourhoods to improve social cohesion and tackle priorities at a ward and area level.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Each Ward manages a set of priorities and key issues through regular meetings of the NAT. These meetings are led by Neighbourhood Development Officers (NDOs) and supported by core partners including: Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Early Help, City Services/Waste Management, Fire and Rescue Services, Employment and Skills, and Health.
- 2.2 Ward Councillors are also invited to participate in these meetings.
- 2.3 Ward priorities are identified through a range of sources including: Citizens, Councillors, Partners, and Officers and current issues will be updated for each area committee.
- 2.4 Area Committee Chairs will be invited to review the latest Ward Reports to ensure that the format is accessible for Councillors and community representatives and that there is sufficient consistency across all areas.
- 2.5 The current individual Ward priorities, Key Issues, and Opportunities for Engagement for St Anns, Mapperley and the Dales are shown in Appendices 1, 2 and 3 respectively and will be updated for each Area Committee.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 None

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 None

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 None

7 EQUALITY IMPACT ASSESSMENT

- 7.1 An EIA is not required as this is not a new or changing policy, service or function. Appendix 1, 2 and 3 highlights forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 None

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None

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Dales Ward Priorities Appendix 1

The Dales NAT are currently reviewing the priorities in this appendix to ensure that it can be populated with the progress in the second column. Progress to date reflects current information available.

Safer Nottingham

Priority (NAT, Cllrs)	Progress since last area committee (14/11/2017)	Lead
Tackle drug taking and dealing particularly in parks and open spaces	Nat identified hot spots included in a local policing plan Greenway Park identified for phase two development	Police Beat Team and NAT
Reduce crime and Anti-social behaviour focusing on damage, violence and burglary		Police Beat Team
Reduce repeat reporting of domestic violence		Police Beat Team and NDO
Assist with the integration of emerging communities		NAT
Seek to protect vulnerable people in the Dales Ward		Police Beat Team
Raise the profile of the Beat Team and engage local residents in priority setting	Neighbourhood Beat team present at Ward Walks and local issues meetings.	Police Beat Team
Tackle the issue of speeding in Bakersfield and parking across the Ward	Neighbourhood Beat team actively involved in the WOAs targeting hotspots in the Area.	Parking Enforcement/ Cllrs/ NDO

Neighbourhood Nottingham

Priority (NAT, Cllrs)	Progress since last area committee (14/11/2017)	Lead
Tackle levels of fly tip, bins on street, dog fouling and dogs off the lead	NAT identified hotspots included in the work pattern of CP.	NDO, SCPO, NOM and NAT

	<p>NAT identified hotspots included in the WOA plans</p> <p>Monthly Residents litter pics hosted by the Cllrs</p> <p>Proactive use of the mobile CCTV in the Ward</p>	
Improve local parks (Greenway Park phase two)	ACF monies prioritised for phase two developments	NDO, Cllrs and NAT
Ensure the views of local residents assist in priority setting	<p>Cllrs lead local issues meetings in 6 areas of the Ward.</p> <p>Cllrs Consultation group hosted twice a year</p>	NDO, Cllrs and NAT
Support the work of the Community Associations and local resident groups	<p>Cllr prioritisation of local member budgets directed to supporting local activities.</p> <p>Collaborative work with STARA. Prettier Whittier etc.</p>	NDO, HPM
Promote and support the development of the new Dales Centre	ACF funds prioritised to address local parking and crossing issues near the Dales Centre	NDO, Cllrs
Tackle Parking and speeding issues	<p>NAT agreed hotspots targeted by enforcement teams and prioritised as part of the WOA</p> <p>ACF budget focused on tackling speeding in Bakersfield inc Oakdale</p>	NAT, Cllrs

	Raod and Greenwood Road	
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Families Nottingham

Priority (NAT and Area Cluster)	Progress since last area committee (14/11/2017)	Lead
Meaningfully engage young people, children and families into community and supported services		Children and Families Team
Further priorities for 2017/18 – to be reviewed		CFT
Early Help cluster review		Cllrs and NDO

Health Nottingham

Priority (Area Committee Priority and Area Cluster)	Progress since last area committee (14/11/2017)	Lead
To review local health issues and needs via the cluster meetings and report to Area Committee.		NDO/Cllrs/Health
Reduce Cardio-Vascular Disease, diabetes and obesity and raise awareness of lifestyle risk factors		Health
Increase physical activity including cycling and walking projects		Health
Signpost to free health activities e.g. slimming world and 'Go for it'		Health

Working Nottingham

Priority (Area Committee Priority and Area Cluster)	Progress since last area committee (14/11/2017)	Lead
To review local employment and skills issues and needs via the cluster meetings and report to Area Committee.		NDO/Cllrs/Emp and Skills
To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward inc the writing of a employment and skills plan.	Employment and Skill Area 6 partnership meeting established and meeting regularly	Emp and Skills and Lead Body. Chaired by Area Committee Chair

Additional Area Committee Priorities

Priority (Area Committee Priority)	Progress since last area committee (14/11/2017)	Lead
Financial Resilience/Inclusion action to be agreed		TBC
Domestic Violence actions to be agreed		TBC

List of key current issues (taken from latest NAT Review)

- Parking and Traffic Management inc: Oakdale Road, Sneinton Dale, Academy Parking and enforcement, Edale Road/Hardstaff Road, Watson Ave Tesco's. Lancaster Road
- Parks inc: Windmill Park Recycling Area, Greenway Park phase two, Linden Grove (Meadow Lane).
- Environmental Issues inc; The Banks phase two, Fly tipping, Dog Fouling, private alley ways, Bins on street, graffiti and drug hotspots, trees
- Organise and Promote two weeks of action for Dales Ward date to be confirmed.
- build and develop a monthly resident litter pic.
- Other issues inc: Engaging the emerging communities, General community Engagement via local issues meetings, ward walks and events.
- St Cyprians East Celebration

Opportunities for citizens to engage - forthcoming dates of events and activities

8/1/2018; Below are the dates of the regular meetings for the year, addition meetings and additional events. All in this version as they are easier to copy and paste for various reports.

Ward Walks meeting point TBC.

17th Jan 9am, 14th Feb 9am, 21st March 9am, 26th April 5pm, 16th May 5pm, 20th June 5pm, 11th July 5pm

Local Issues Mtgs

22nd Jan 7pm URC, 15th Feb 6.30pm MCO, 13th March 6.30pm St Cyprians, 18th April 7pm Dales Centre, 9th May 7pm BANCA, 13th June, 10am Carlton Folds, 12th July 6.30pm Greenway

Additional Mtgs

16th January 6pm Budget Consultation Dales Centre, 1st May 6pm Cllr Consultation Group Dales Centre

Additional Events

Christmas and Eid, Eid Lights TBC, Christmas Lights TBC, Christmas Event TBC, Dales Week of Action TBC, Community Litter Pics last Saturday of the month 11.15 meeting at the Dales Centre.

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Mapperley Ward Priorities Appendix 1

The Mapperley NAT are currently reviewing the priorities in this appendix to ensure that it can be populated with the progress in the second column. Progress to date reflects current information available.

Safer Nottingham

Priority (NAT, Cllrs)	Update	Lead
Reduce violent crime in Mapperley Ward	<ul style="list-style-type: none"> Reduce violent crime by early evidence gathering and arrest. Thorough investigations and support for victims using a partnership approach to crime prevention. 	Police
Reduce acquisitive crime in Mapperley Ward	<ul style="list-style-type: none"> Reduce burglary, robbery and theft and auto crime. Monitor crime trends for early indication of an issue. Crime prevention through partnership working and proactive policing. Target hardening has taken place in areas experiencing an increase in burglaries. Arrests have been made and the number of burglaries has decreased significantly. 	Police
Drug dealing/OCG	<ul style="list-style-type: none"> Targeting of the organised Crime Group that identifies itself as being based on the Brewsters Estate 	
Reduction in crime – reassurance to residents	<ul style="list-style-type: none"> Crime prevention information made available at Ward Forums and events. Also sent out regularly by email to all contacts. Councillor newsletter stories relating to crime reassurance to appear in issues where possible 	Cllrs/NDO/NAT
CCTV cameras – to better utilise cameras available to the Ward	<ul style="list-style-type: none"> 3G CCTV cameras have been moved around the Ward during the past 2 years. Whilst footage has been obtained it has proven to be incredibly difficult in identifying individuals and issuing FPN or taking to prosecution. Escalating costs of moving the camera and ongoing maintenance is a challenge and a decision was taken by Mapperley Councillors not to fund the purchase a second 3G camera. Camera recently moved to Brewsters Recycling Centre 	Cllrs/NDO/Woodlands

Neighbourhood Nottingham

Priority (NAT, Cllrs)	Update	Lead
<p>Tackle levels of fly-tipping, dog fouling and bins on streets</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 108</p>	<ul style="list-style-type: none"> • Dealt with on a daily basis. Specific campaigns have been run in the Ward (Clean Campaign, Clean for the Queen etc) with some success. • Dog Ops have been carried out by Community Protection and Blue Bell Hill Street was targeted for leafleting due to the volume of reports of dog fouling. • Free Bulky Waste collection flyers have been distributed throughout the Brewsters Estate. • Isolated fly-tips are cleared promptly with Community Protection investigation where possible. • Wells Gardens fly-tips are regularly dealt with • Mapperley Ward does not generally have an issue with Bins on Street so these are dealt with on a case by case basis. Gorse Road is our current hotspot and a leaflet drop will be made in the area. • An extra leaf collection was delivered for Mapperley Park residents on 20th November 2017 as the general garden waste collection service finishes at the end of October. 26 tonnes of leaves were removed. 	<p>NDO/NOM/Cllrs/Woodlands/NAT/NCH</p>
<p>Address residential parking issues</p>	<ul style="list-style-type: none"> • Parking Enforcement is carried out regularly at hotspot areas in the Ward and a report is brought to every NAT meeting. Hotspots are reviewed on a monthly basis. • Mapperley Road Parking Scheme phases 1 & 2 have been very successful in reducing commuter parking with phase 3 being planned for 2018 to combat any displacement parking from the first two schemes. • Parking issues around Belvoir Street, Bennett Street and Woodborough Road have been investigated thoroughly but unfortunately supply of parking spaces is outweighed by the number of resident cars in ownership. There are 10 overnight parking spaces at ALDI, upon application, but these are during closing 	<p>Cllrs/NDO/Traffic Management/NCH/Parking Services</p>

	<p>hours only. There has not been any other identified solution to this issue.</p> <ul style="list-style-type: none"> • Dooland Drive parking issues have now been resolved. • Parking and traffic flow studies carried out in the Querneby Road, Blyth Street, Staple Street and Ransom Road areas have been carried out with several recommendations made to help resolve speeding and parking issues in those areas. A cost analysis is currently being carried out by Traffic Management. 	
Open land sites for remodelling	<ul style="list-style-type: none"> • Sites at Ransom Drive, Mickleborough Drive, The Wells Road, Woodborough Road have been identified for potential development/change of use. 	Cllrs/NCH/NDO
Improve Astley Park and City Heights Park Page 109	<ul style="list-style-type: none"> • Astley Park has undergone a refurbishment with new play equipment improving the offer to young children in the area. • City Heights Park will have its annual maintenance works/landscaping done between Nov 2017 and March 2018. The play park however will not undergo refurbishment any time soon due to lack of resident demand. 	Cllrs/NDO/City Services/Residents
Ensure the views of local residents assist in priority setting	<ul style="list-style-type: none"> • Local resident issues are logged through the Have Your Say portal on the NCC website. Alternatively, issues are reported directly to Councillors or Officers or are picked up whilst out on Ward Walks/site visits/TRA meetings/Ward Forums. Issues raised inform where resources are used in the Ward. • Local residents have been consulted through the NCH STAR survey 	NDO/Cllrs/NCH/NAT
Support the work of the Community	<ul style="list-style-type: none"> • Wells Community Association are being intensively 	NDO/NCH

Associations and local resident groups	<p>supported by NDO whilst a rebuild of the Wells Community Centre is progressing. Mapperley Community Association continues to run quite independently.</p> <ul style="list-style-type: none"> • Also supported by the NDO are; STANNRA as the community voice of The Wells Road area and Friends of Coppice Park to help them put on events. Mapperley Park Residents Association have been engaged in the planting at Lucknow Drive traffic island and with any other issues/projects that are flagged up. 	
Rebuild Wells Community Centre	<ul style="list-style-type: none"> • Work has gone into putting together the project brief, negotiations with contractor and finding the funding for this rebuild project. Go ahead to build on site given. • Meeting with contractor to look at designs within budget took place on 22nd December. • Review taking place of costs and follow meeting with alternative designs will happen on 24th January 2018. 	Cllrs/NDO/NCH/Vol Sector Sustainability/Strategic Property Development/Residents

Families Nottingham

Priority (NAT, Cllrs)	Update	Lead
Increase the number of family homes	<ul style="list-style-type: none"> • New builds have been very successful at the old Kingsthorpe site now Brodwell Grove and The Wells Road providing a large number of family homes. • Planning applications have been made for Woodborough Road, Ransom Drive and Morley Avenue which will provide further family houses. • NCH Asset Management Team are working to secure the purchase of emergency accommodation 	Cllrs/NDO/Planning/NCH
Promote a variety of family, youth and play activities	<ul style="list-style-type: none"> • Youth programme and support for young people on/around the Brewsters Estate including continuation of the Limitless Project and TalentMatch Support 	Early Help/NAT/Cllrs/NDO/MHT
Children and family engagement into community/supported services	<ul style="list-style-type: none"> • Support to enable vulnerable young people gain accreditation for newly acquired skills via the Unit Award Scheme. • Continue the delivery of parenting programmes with the delivery of the triple P programme from November 2017. • Implement and embed the new EHS Volunteering strategy. • Embed the PEEP Programme – focusing on the enabling parents to become educators and have a stronger role in their own child’s development and improve school readiness 	Early Help
Increase the number of community cohesion events in the Ward	<ul style="list-style-type: none"> • So far in 2017, there have been 3 Wells Community Centre rebuild project events and Party on the Park whilst the annual firework display took place on Coppice Park on 6th November. There was a children’s Christmas party at Wells Community Centre on 9th December run by STANNRA. 	Cllrs/NDO

Health Nottingham

Priority (NAT, Cllrs)		Lead
To review local health issues and needs via the cluster meetings and report to Area Committee.	<ul style="list-style-type: none"> Local health issues and health services were discussed at the Cluster meeting in Loxley House in 2016 with a formal Area Committee report the same year. It was recognised that health has a massive remit and that resources were very limited with Public Health working on specific themes only. 	NDO/Cllrs/Health
Reduce levels of childhood obesity	<ul style="list-style-type: none"> Area 6 Committee priority agreed in 2016. 	Cllrs/Public Health
Survey residents regarding their health status	<ul style="list-style-type: none"> During 2016 and 2017 a Councillor online survey was commissioned to ask about obesity, lifestyles and health service in general. Whilst the responses were of some use, the survey was decommissioned due to lack of the number of responses in total. 	Cllrs/NDO
Decent Homes Standards	<ul style="list-style-type: none"> NCH and Health Homes Team have identified 16 properties in Mapperley Park with regard to working with the landlords to bring them up to Decent Homes Standards. 	NCH/Decent Homes Team

Working Nottingham

Priority (NAT, Cllrs)		Lead
<p>To review local employment and skills issues and needs via the cluster meetings and report to Area Committee.</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 113</p>	<ul style="list-style-type: none"> Local employment issues and service delivery were discussed at the Cluster meeting in Loxley House in 2016 with a formal Area Committee report the same year. There has subsequently been regular feedback to Area Committee by the NCC Employment and Skills Team along with input from community representatives. A separate piece of work carried out by The Renewal Trust has identified that Job Clubs are being duplicated by different service providers in the Ward and that Metropolitan Housing Trust will take over the delivery of the Job Club from The Renewal Trust at the Gedney Avenue Resource Centre. City College will continue to deliver the Job Club at the Free 4 All initiative at Wells Community Centre on a Wednesday morning (term-time). Metropolitan Housing Trust will deliver training and volunteer opportunities in partnership with local organisations Metropolitan Housing Trust are to develop a MHT residents committee on the Brewsters Estate NCH Tenant Academy offers a training programme for local residents 	<p>NDO/Cllrs/Employment and Skills/Metropolitan Housing Trust/NCH</p>
<p>To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward inc the writing of an employment and skills plan.</p>	<ul style="list-style-type: none"> The Area 6 Employment & Skills Partnership was formed in 2016 and has regularly met to discuss current and future delivery of initiatives and job clubs in the area. 	<p>Employment and Skills and Lead Body. Chaired by Area Committee Chair</p>
<p>Survey residents regarding their employment status (ongoing)</p>	<ul style="list-style-type: none"> During 2016 and 2017 a Councillor online survey was commissioned to ask about employment status and services engaged with. Whilst the responses were of some use the survey was decommissioned due to lack of responses. 	<p>Cllrs/NDO</p>

Additional Area Committee Priorities

Priority (Area Committee Priority)		Lead
Financial Resilience/Inclusion actions to be agreed	<ul style="list-style-type: none"><li data-bbox="779 240 1626 387">• A presentation was given at 14th November Area 6 Committee by Emma Bates, Area 6 Financial Resilience Partnership to update on the current situation in St Ann's and Sneinton	TBC
Domestic Violence actions to be agreed	<ul style="list-style-type: none"><li data-bbox="779 427 1357 469">• Yet to be agreed with the Area Chair.	TBC

List of key current issues (taken from latest NAT Review)

Querneby Road area; parking, speeding, road safety, traffic flow

Fly-tipping hotspots, including; Brewsters Recycling Centre, Fowler Street, Agnes Villas, Park View, St Ann's Gardens

Deployment of 3G CCTV camera through agreement with Mapperley NAT

Mapperley Road area parking scheme phase3: displacement parking – areas for traffic management studies identified and agreed

Rebuild Wells Community Centre – plans/cost being discussed at present

Opportunities for citizens to engage - forthcoming dates of events and activities

- 1st Tuesday of the month - STANNRA meeting – Wells Community Centre, The Wells Road – 6.30pm
- Good Neighbour/Free 4 All session – term-time Monday morning @ Gedney Avenue Resource Centre and Wednesday morning @ Wells Community Centre (term-time only)
- Job Clubs – Wells Community Centre – Wednesdays 10.30am (term-time only)

WARD WALKS 2018

22 January, 21 February, 19 March, 25 April, 21 May, 27 June, 23 July, 22 August, 24 September, 24 October, 19 November

WARD FORUMS/PUBLIC MEETINGS 2018

To be arranged

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Appendix 1 – St Anns Ward Report

The St Anns NAT are currently reviewing the priorities in this appendix to ensure it can be populated with the progress in the second column. Progress to date reflects current updates.

Neighbourhood Nottingham

Priority (NAT, Cllrs)	Progress since last area committee (14 th November 2017)	Lead
Tackle levels of fly tip, bins on street, dog fouling	<ul style="list-style-type: none"> • Radio Control now share data to identify hotspots for fly tips and needle finds in St Anns • NATs identify other hotspots and • CPO Officers have reported 15 x Graffiti tags for removal areas identified Burrows Court, Steps between Windmill Lane and Spalding Rd. One of the tags was deemed to be offensive and was removed with 24hrs. • 6 FPN's have been issued for leaving waste on streets and 2 x Vehicles littering offences. • CPO Officers have issued 15 letters to residents asking them to address messy gardens 	NDO, SCPO, NOM and NAT
Tackle Illegal and inconsiderate parking across the Ward, prioritising areas for a short and longer term action.	<ul style="list-style-type: none"> • (See ACF Report) Courtenay Gardens Junction Protection Scheme • Linden Street Traffic Calming An objection from a local resident (from the public consultation letter & plan) has been overruled by the Portfolio Holder. The resident has been informed Thursday 04/01/2018. The TRO advertisement & street notices will be going out next week. Once that consultation period is complete (and there are no new objections) we can then get a construction start date from East croft 	Cllrs / Traffic Enforcement/ Traffic Management
Improve local parks (King Edwards)	<ul style="list-style-type: none"> • St Anns Cllrs have contributed £20K towards Phase 2 towards the continued development of the Skate Park 	NDO, Cllrs and NAT
Ensure the views of local residents assist in priority setting through regular	<ul style="list-style-type: none"> • Cllrs and NAT partners regularly attend Ward Walks • Cllrs and NAT partners regularly attend Tea & Cake 	NDO, Cllrs and NAT

consultation i.e. Public Meetings Ward Walks etc.	Public Meetings	
Continue with the St Anns Offending Tree Improvement Plan and replant	<ul style="list-style-type: none"> Cllrs and Tree Service to meet in order to provide an update. Meeting arranged 31st Jan 2018 	NDO, HPM, Tree Services
Weed Banks and NCH are also delivering a transformation of Truman Close by re landscaping the bank in front of these properties, to create a better outlook for residents. This is a pilot that will be phased across St Anns in the future		NCH, NDO, Cllrs
Continue with the multi-agency approach to 'Street A Week' Plan to tackle Fly tips and other ASB in hotspot areas across St Anns		Multi Agency Approach

Safer Nottingham

Priority (NAT, Cllrs & Area Cluster)	Progress since last area committee (14 th November 2017)	Lead
Tackle drug taking and dealing particularly in parks and open spaces		Police Beat Team and NAT
Reduce crime and Anti-social behaviour focusing on domestic noise pollution and violence	3 x CPN warning letters have been issued. 2 x CPNW for playing loud music(2x Sneinton Elements & 1x Robin Hood Chase)and 1 x ASB bonfire on Heskey Park.	Police Beat Team
Encourage first time reports of Domestic Violence and reduce repeat reporting of domestic violence		Police Beat Team and NAT
Raise the profile of the Beat Team and engage local residents in priority setting	<ul style="list-style-type: none"> Cllrs and NAT partners regularly attend Ward Walks Cllrs and NAT partners regularly attend Tea & Cake Public Meetings 	Police Beat Team
Tackle the issue of street drinking in particular during the night time economy		CP/ Police / Cllrs/ NDO

Families Nottingham

Priority (NAT and Area Cluster)	Progress since last area committee (14 th November 2017)	Lead
Engagement	Meaningful engagement of young people, children and families into community and supported services The children and Young Peoples partnership have developed a core offer in terms of Holiday provision. Over the Christmas break. Partnerships have worked well together and have managed to increase the number of children and families	Early Help, Cllrs & Other Voluntary & Community Groups
Support to enable vulnerable young people gain accreditation for newly acquired skills via the Unit award Scheme		Early Help
Continue the delivery of parenting programmes with the delivery of the triple P programme from November 17		Early Help
Implement and embed the new EHS Volunteering strategy		Early Help
Embed the PEEP programme – focusing on the enabling parents to become educators and have a stronger role in their own child’s development and improve school readiness.		Early Help

Health Nottingham

Priority (Area Committee Priority and Area Cluster)	Progress since last area committee (14 th November 2017)	Lead
To review local health issues and needs via the cluster meetings and report to Area Committee.		NDO/Cllrs/Health
To review local health issues and needs via the cluster meetings and report to Area Committee.		Health
Reduce Cardio-Vascular Disease, diabetes and obesity and raise awareness of lifestyle risk factors		Health
increase physical activity including cycling and walking projects		NAT's/ Health

Page 12

Working Nottingham

Priority (Area Committee Priority and Area Cluster)	Progress since last area committee (14 th November 2017)	Lead
To review local employment and skills issues and needs via the cluster meetings and report to Area Committee.	Completed	NDO/Cllrs/Employment & Skills
Continue to work with Employment and Skills and the Lead body to implement the Area 6 Employment & Skills Action Plan.	<ul style="list-style-type: none"> The Employment and Skills Area 6 Partnership meet regularly and have a plan. 	Employment & Skills and Lead Body. Chaired by Area Committee Chair

Claimant Update	St Ann's claimants remain highest at 4.1%, which compares with 3.3% for the City and 3.8% for Area 6. 6.6% of claimants in St Ann's are aged 50-64. Partnership to consider why St Ann's claimant rates has increased significantly when compared to Mapperley and Dales.	Employment & Skills Area 6 Partnership
Area 6 employment support for 29+	Going forward. Support will be divided among Area 6 providers: City College Nottingham to support St Ann's, Renewal Trust to support Sneinton and Metropolitan Housing to support Mapperley	Nottingham Jobs

Information Updates - Universal Credit

Full role out for Nottingham is July 2018 at which point new claims will automatically become UC. Likewise, any changes to circumstances for any legacy claimants (JSA, IS, ESA) will also be migrated to UC. In addition, UC customers will need to:

- Manage their own account online
- Have a current bank account in their own name
- Payments to be made monthly rather weekly/fortnightly
- Housing Costs to be include in UC payment
- UC payments to adjust real time for pt / zero contracts
- Support will be available for vulnerable customers

Additional Area Committee Priorities

Priority (Area Committee Priority and Area Cluster)	Lead
Financial Resilience/Inclusion action to be agreed	TBC
Domestic Violence actions to be agreed	TBC

Key current issues

- Rushton Gardens- There has been no further reports of ASB. Concerns
- ASB cases that include drugs (mamba related) and noise nuisance Truman Close, Rodel Court & Comyn Gardens
- Beverley Square alleyways, which is frequented by drug users and dealers. Is now closed through the Right of Way via a PUBLIC SPACE PROTECTION ORDER (PSPO)

Opportunities for citizens to engage – forthcoming dates of events and activities.

St Anns & Mapperley Budget Consultation - St Anns Valley Centre Library - Wednesday 17th January 2018 – 3.15pm till 5.15pm

St Anns Family Film screening (Film title tbc)- St Anns Valley Centre Library - Saturday 24th March - we are ideally looking to fit 2 screenings in one day 11.30 and 2.30pm There will be crafts delivered by the Library Staff and the Film screening supplied by Equation

St Anns around the World in a Day – The Chase Neighbourhood Centre (The Hut) – Saturday 5th May 2018 – 12- 4.00pm

St Anns Pirates of the Caribbean Summer Party – Robin Hood Chase and The Hut – Saturday 4th August 2018- 12- 4.00pm

St Anns Week of Action - Various sites. Theme & Programme tbc – wk. / com Monday 22nd October 2018

St Anns Halloween Party - The Chase Neighbourhood Centre (The Hut) – Wednesday 31st October 2018 – 5-8.00pm

St Anns Christmas Lights Switch on – Monday 3rd December 2018 – 4-7.30pm The Chase Square and Various sites

Ward Walks:

St Anns Councillor Ward Walk – 2018		
Anstey Rise and surrounding area	Wednesday 24 th January 2018 11.30 till 1.00pm	Meet at 11.30am on corner of Rothley Ave & Anstey Rise
Sullivan Close and Surrounding area	Wednesday 21 st February 2018 – 11.30am till 1.00pm	Meet at 11.30am on corner of Marmion Rd and Sullivan Close
St Anns Hill Rd,	Wednesday 21 st	Meet at 11.00am on corner of St Anns Hill Rd and Conway Close

Conway Close and Surrounding area	March 2018– 11.00 till 1.00pm	
Chandos Street and surrounding area	Wednesday 25 th April 2018 – 11.00am till 1.00pm	Meet at 11.00am on corner of Cromer Rd & Ransom Rd
Jersey Gardens and surrounding area	Wednesday 23 rd May 2017 – 11.00am till 1.00pm	Meet at 11.00am on the corner of St Matthias and Jersey Gardens

St Anns Tea & Cake Public Meetings 2018	
Furze Gardens Independent Living Centre	Wednesday 24 th January 2018 3.30pm till 4.30pm
TBC	Wednesday 21 st February 2018 – 3.00pm till 4.00pm
TBC	Wednesday 21 st March 2018– 3.30pm till 4.30pm
TBC	Wednesday 25 th April 2018 – 3.30pm till 4.30pm
TBC	Wednesday 27 th June 2018 – 3.30pm till 4.30pm

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AREA 6 COMMITTEE – 13th February 2017

Title of paper:	Ward Councillor Budget	
Director(s)/ Corporate Director(s):	Andrew Errington Director of Community Protection	Wards affected: Dales, Mapperley and St Ann's
Report author(s) and contact details:	<p>Greg Foister Neighbourhood Development Officer - Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk</p> <p>Michelle Graley Neighbourhood Development Officer - St Ann's Ward Tel 0115 8839808 michelle.graley@nottinghamcity.gov.uk</p> <p>Fi Cusick Neighbourhood Development Officer - Mapperley Ward Tel 0115 8839806 fi.cusick@nottinghamcity.gov.uk</p>	
Other colleagues who have provided input:	<p>Kate Spencer Finance Assistant kate.spencer@nottinghamcity.gov.uk Tel 0115 876 2765</p> <p>Greg Foister Senior Neighbourhood Development Officer Greg.foister@nottinghamcity.gov.uk Tel 88309807</p>	
Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input checked="" type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input checked="" type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input checked="" type="checkbox"/>
Children, Early Intervention and Early Years		<input checked="" type="checkbox"/>
Leisure and Culture		<input checked="" type="checkbox"/>
Resources and Neighbourhood Regeneration		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
This report advises this Area Committee of the use of delegated authority by the Director of Community Protection for those projects funded by Ward Councillor Budgets.		
Recommendation(s):		
1	That the Area Committee note the actions agreed by the Director of Community Protection in respect of projects and schemes within the Dales, Mapperley & St Ann's Wards, detailed in Appendices A.	

1 REASONS FOR RECOMMENDATIONS

- 1.1 Records detailing Ward Councillors spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Councillors. This report outlines the spending decisions since the last Area Committee during 2017/18.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Ward Councillor budget allocations.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 Not to provide the funding outlined in Appendix A but the funding requested will provide additional services or benefit to residents of this area.

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Ward Councillors have an individual allocation for 2017/18 of £5,000.
- 4.2 The full balance has not been allocated. Further projects will be reported to a subsequent committee.

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

- 5.1 These arrangements provide transparency and regulation to the spending of individual Ward Councillor allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

- 6.1 None.

7 EQUALITY IMPACT ASSESSMENT

- 7.1 An EIA is not needed (report does not contain proposals. Individual Councillors make decisions about their allocations and many groups funded seek to reduce inequalities)

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 8.1 None

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None

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Dales Ward Allocation	
2017/18	Total
Uncommitted Balance b/f 2016/17	(1,151)
Allocation 17/18	15,000
Total Allocation 17/18	13,849
De-committed Schemes	
Dales Xmas 2016 Event	447
Committed Schemes	
Sneinton Festival 2017	(1,190)
Lichfield in Bloom	(200)
St Anns And Sneinton Football Team	(250)
Sneinton Tenants and Residents Association	(250)
Sneinton Town FC Trophies	(250)
Sneinton Play Centre	(300)
Let's Shine and Give a Smile	(100)
Kick into Success	(300)
Summer activity for older people	(300)
UPKO 2017	(250)
Nottingham Music Hub	(250)
Dales Ward Support Costs	(100)
Dales Xmas 2017 Event	(750)
Friends of Colwick Woods Christmas 2017	(250)
Nottingham Urdu School	(400)
Dako Flying Angels Gymnastics Display Team	(500)
Dales Community Litter Pick	(150)
Consultation Meetings	(500)
Dales Mobile Cameras 2016	(500)
Total Uncommitted Funds	7,506

Analysis	£'s
Unspent Balances b/fwd 16/17	15,137
Uncommitted Balances B/fwd 16/17	-1,151
Balance as at 31/03/2017	13,986
Budget Allocated 17/18	15,000
Balance Available to Spend	28,986
Allocated Funds	21,480
Uncommitted Balance	7,506
Uncommitted from front page	7,506

Please note that Cllrs have been given an allocation of £5K each for the financial year 2017/2018

Mapperley Ward Allocation	
2017/18	Total
Party on the Park 2017	1,000
Brickyard Summer Blast 2017	250
Nottingham Music Hub	150
Coppice Park Firework Display	3,077
Total Uncommitted Funds	15,680

2017/18 analysis	Total
Unspent Balances b/fwd 16/17	11,584
Uncommitted Balances B/fwd 16/17	4,404
Balance as at 31/03/2017	15,988
Budget Allocated 17/18	15,000
Balance Available to Spend	30,988
Allocated Funds	15,3088
Uncommitted Balance	15,680
Total Uncommitted Funds	15,680

Please note that Councillors have been given an allocation of £5k each for the financial year 2017/18

St Ann's Ward Allocation	
2017/18	Total
De-committed Schemes	
Volunteers Event 2014	530
King Edwards Park - Employment Fair and Fun Day	200
Room Hire Cost	300
National play day - Family Fun Event	900
St Anns Adventure National play day - Early Help Team	900
Committed Schemes	
St Anns Foodbank	(2000)
Children's Christmas Party	(600.00)
Furze Gardens Elderly Group	(800.00)
St Anns Foodbank	(1000)
Total uncommitted funds	20,209

Analysis	£'s
Unspent Balances b/fwd 16/17	6,927
Uncommitted Balances B/fwd 16/17	18,344
Balance as at 31/03/2017	25,270
Budget Allocated 17/18	15,000
Balance Available to Spend	40,270
Allocated Funds	20,062
Uncommitted Balance	20,209
Uncommitted from front page	20,209
Check	0

Please note that Councillors have been given an allocation of £5k each for the financial year 2017/18